



# Hampshire's Supporting Families Programme

(part of the national Troubled Families Programme)

## Health and Wellbeing Board

14<sup>th</sup> December 2017

Ian Langley SFP Strategic Lead, Hampshire County Council  
e-mail: [ian.langley@hants.gov.uk](mailto:ian.langley@hants.gov.uk)

Julia Dixon SFP Health Lead, NE Hants & Farnham CCG  
e-mail: [juliadixon1@nhs.net](mailto:juliadixon1@nhs.net)

## Key messages

- The programme is avoiding costs to public services
- Successful partnership working is the key to success and further central Government investment for Hampshire Families.
- Positive experience for families making a real difference to their lives

# The Ambition

“A unique opportunity to improve the lives of families and communities, manage down demand and work in better coordinated and new ways to improve the efficiency and effectiveness of public sector spend for high cost families”

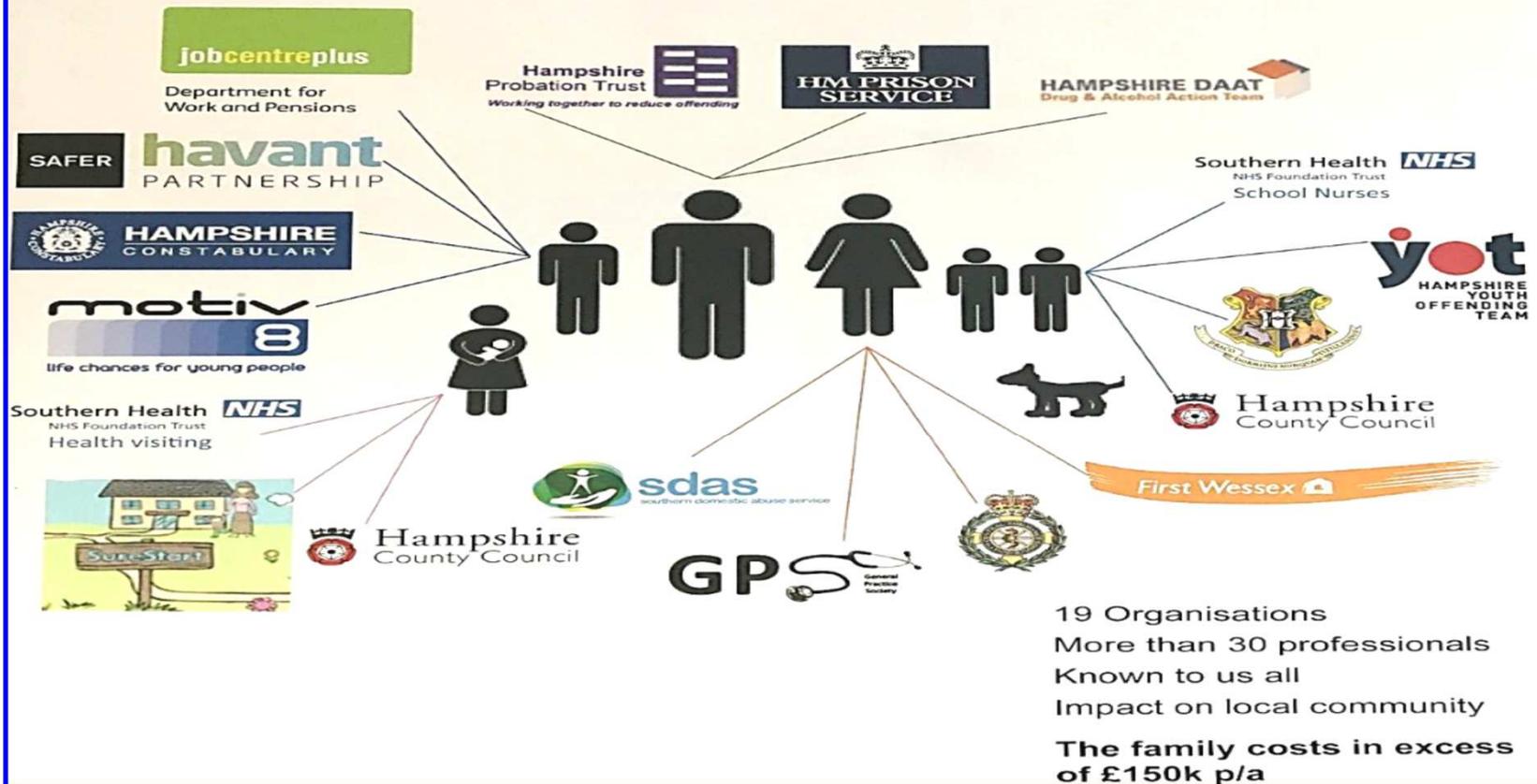
## Core Principles

- Family at the centre of service delivery – customer first
- 1 Family, 1 Plan, 1 Joined Up Approach
- One accountable agency / professional leading the work (doesn't mean they do all the work!)
- Simple action plan – what will make the difference
- Working together to reduce demand for high cost services
- **Collective Responsibility – everybody's core business**

# A 'Typical' Family?

## The Family

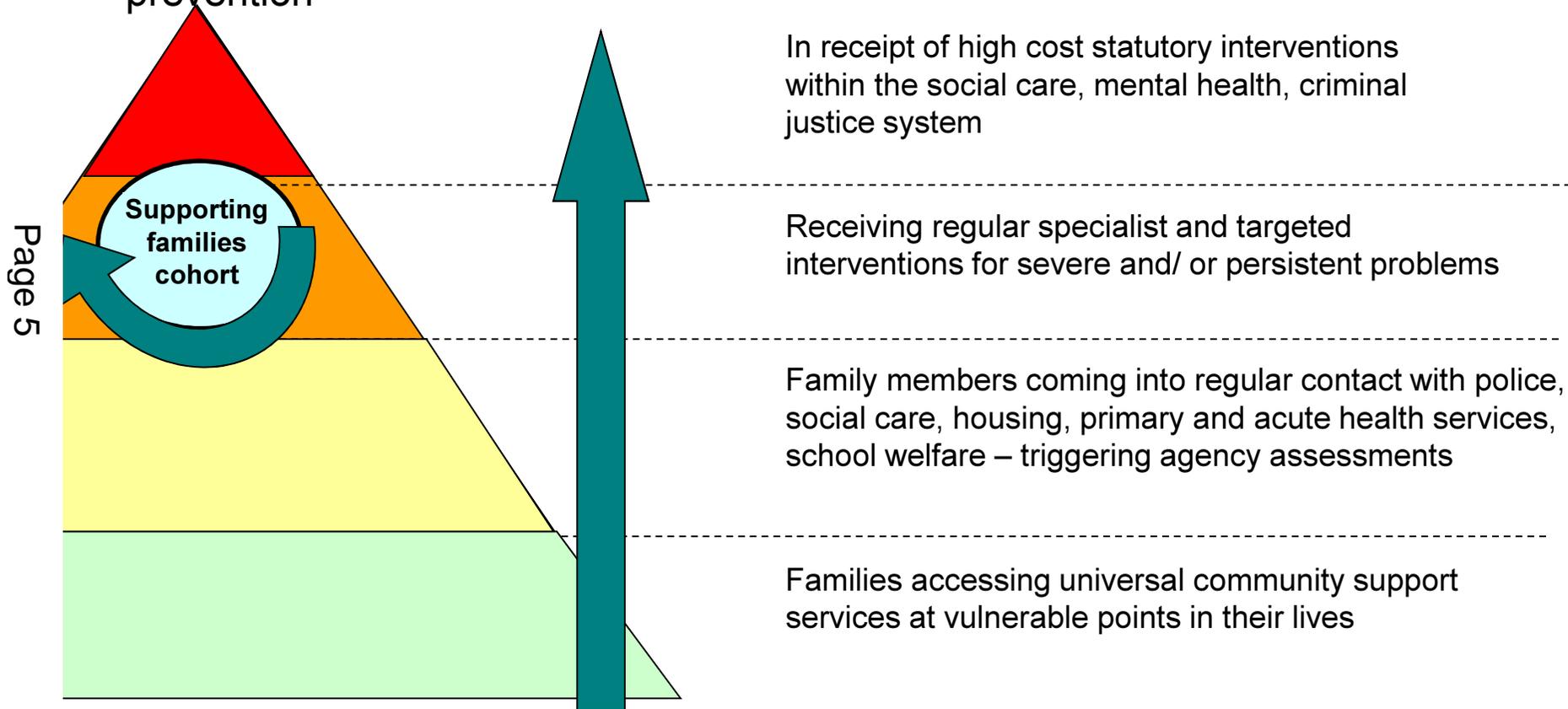
- 2 parents
- 1 adult male child
- 1 teenage daughter at home
- 2 twin boys
- 1 grandchild
- 1 dog



Page 4

# Supporting Families Cohort

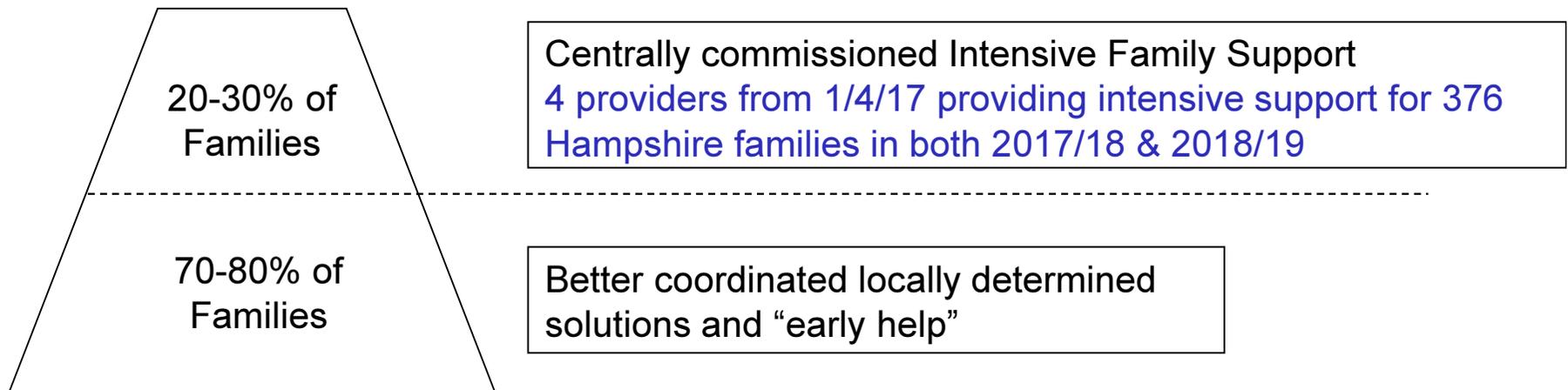
- High cost families (£75k pa on average), persistent problems, cross cutting a number of agencies, at risk of escalating
- For 120,000 Phase 1 families £8bn p/a reactive spend, £1bn p/a on targeted prevention



# Delivery Approach

- 10 Local Coordination Groups (LCGs) based on District Council boundaries
- Local Multi Agency Identification of Families
- Single Family Plans and Lead Agency for every family
- Twin Track Approach – Intensive Family Support Service and Local Solutions
- Independent Evaluation and Strategic Business Case

Page 6

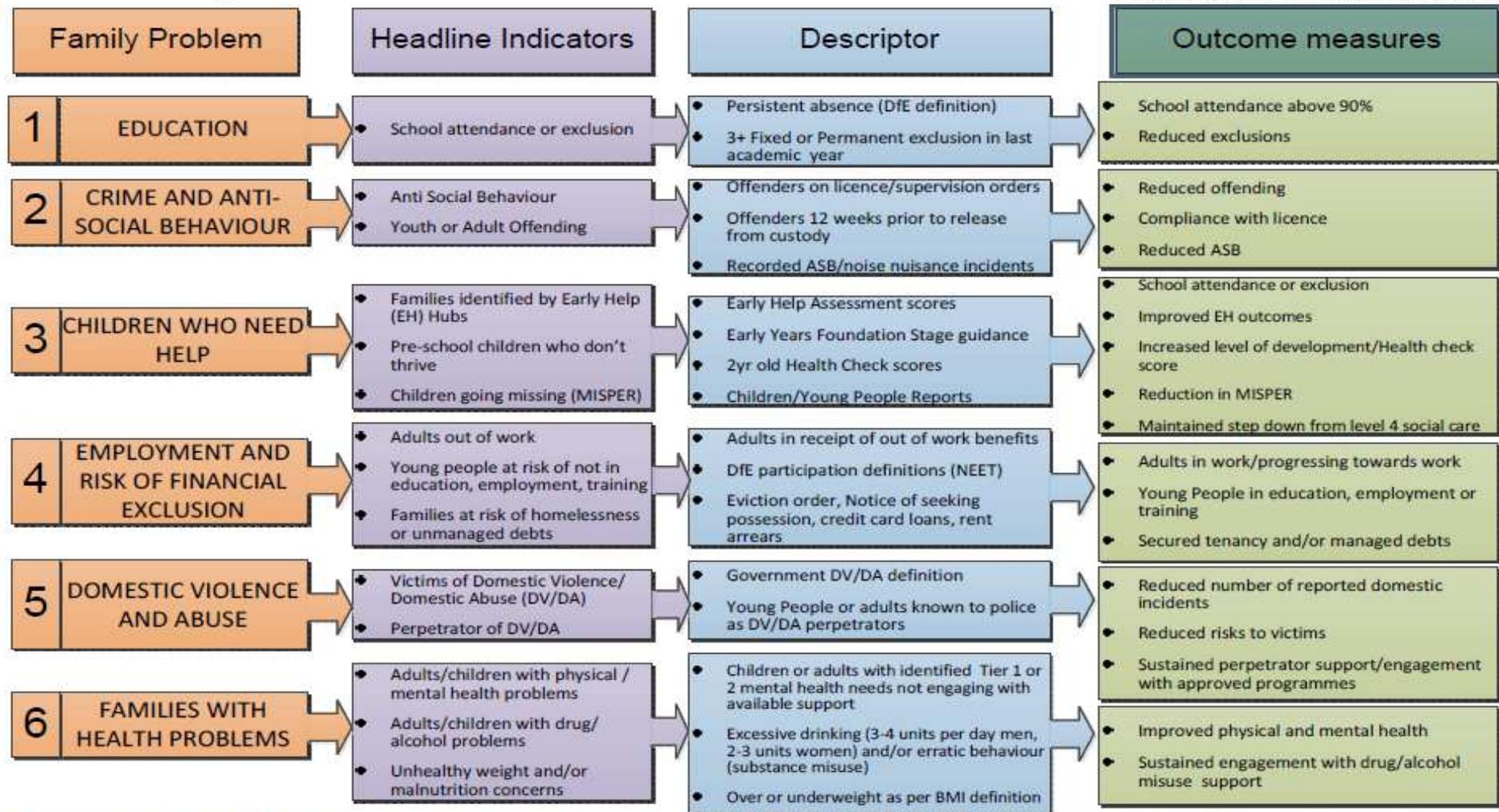


# Hampshire Supporting (Troubled) Families Programme

## Phase 2: August 2017



[www.hants.gov.uk/supporting-troubled-families](http://www.hants.gov.uk/supporting-troubled-families)

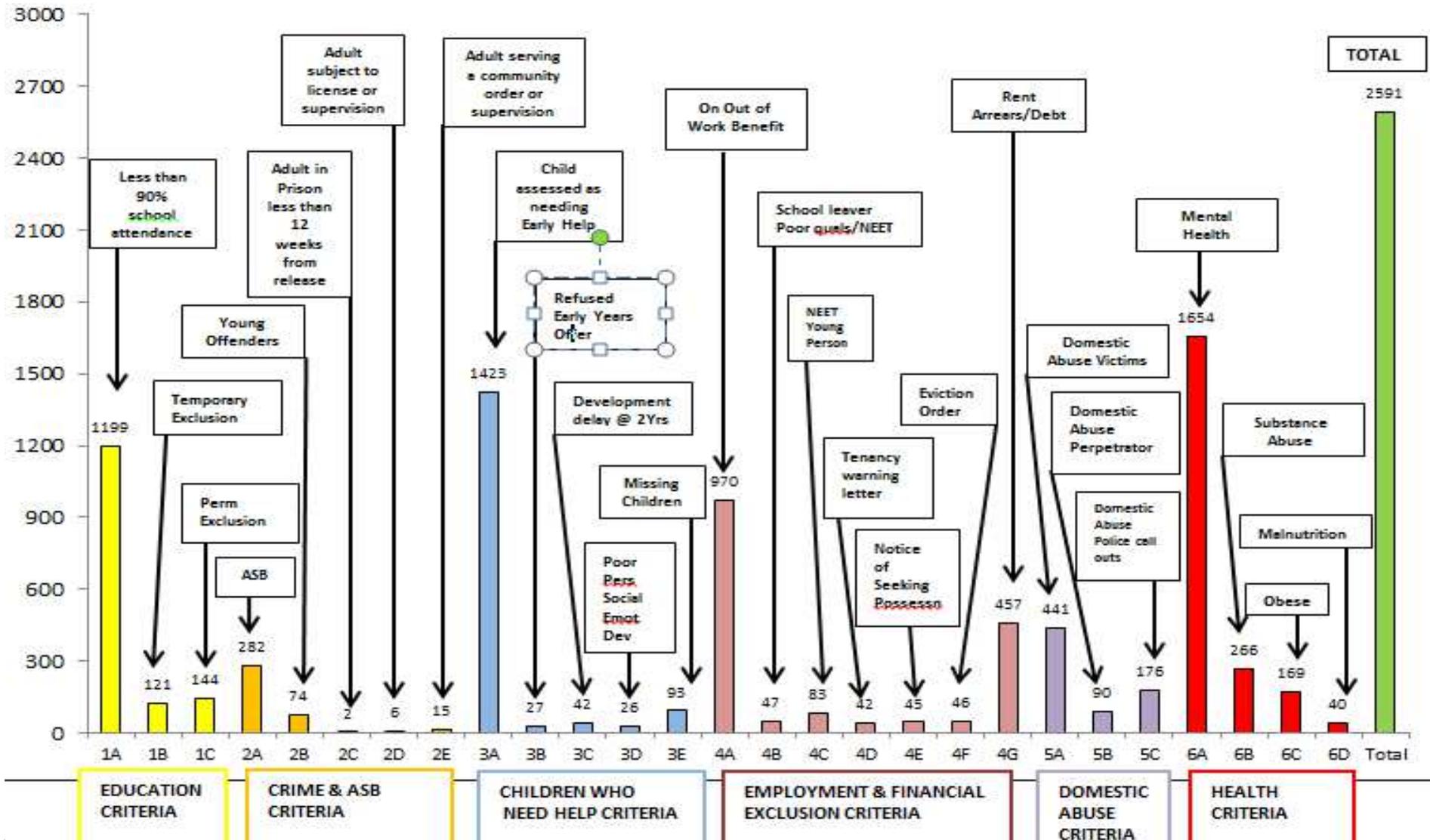


To be eligible for the programme, each family must have at least two of the above six family problems and a child under the age of 18. If you are unsure if a family meets the criteria contact the SRO for your area.  
To record a positive family outcome with DCLG a family must show significant and sustained progress for at least 6 months against the outcome measures.



# Analysis of Hampshire's SFP Cohort (Oct' 17)

Page 8

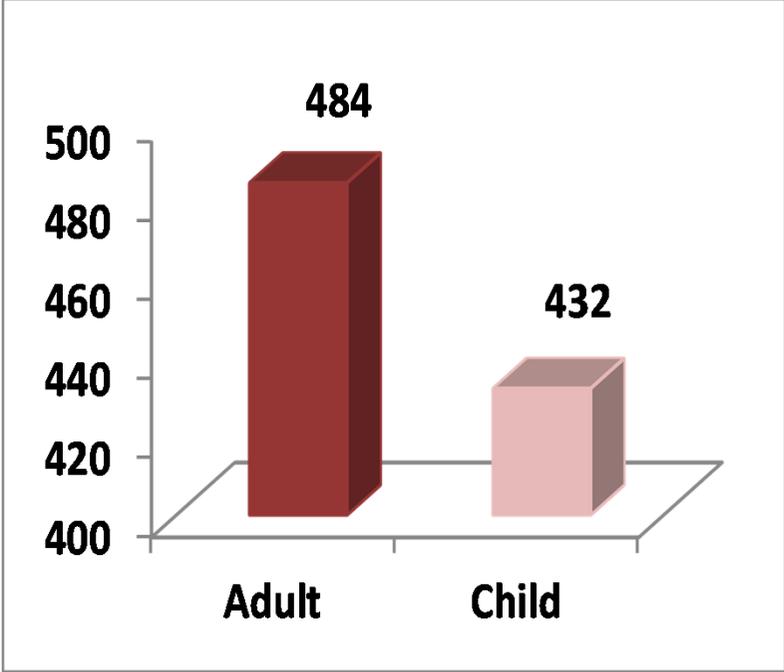
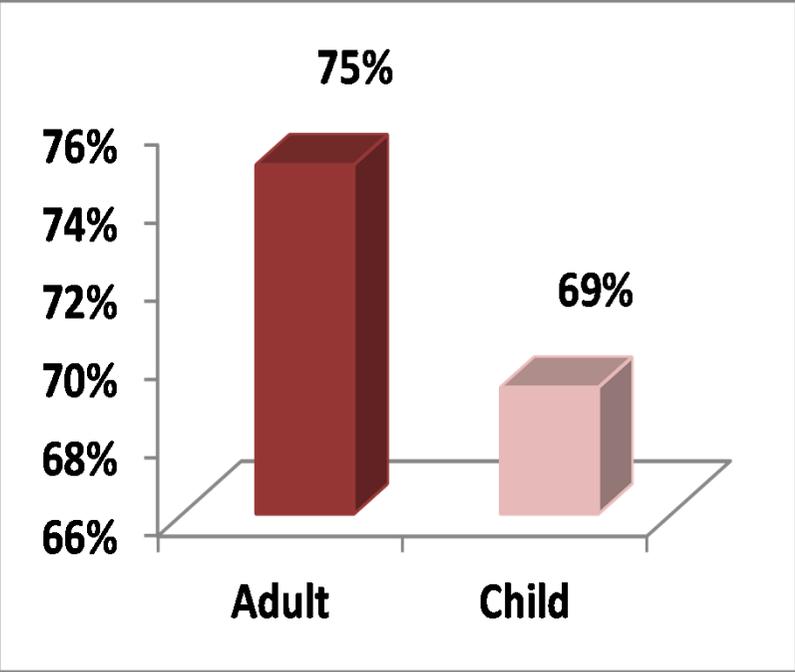


# Local Health Engagement

- Senior health lead attached to SF Central team since June 2016 from NE Hants & Farnham CCG
- Strong links established with LSCB lead GP & NHS Vanguard lead
- Good links with Wellbeing Centres – encouraging/enabling SF cohort to access
- Shortened SF nomination form available for GP's
- CAMHS- working closely with Sussex Partnership NHS Foundation Trust in Districts and to engage with SPA (Single Point of Access)
- Family approach starting to be used by health commissioners
- NHS Criminal Justice & Mental Health Grants of £160k pa up to 2020 obtained following bid by SF Health lead
  - Funding 2 Yot Trauma workers
  - 3 local projects commissioned to work with families with criminal justice & mental health issues

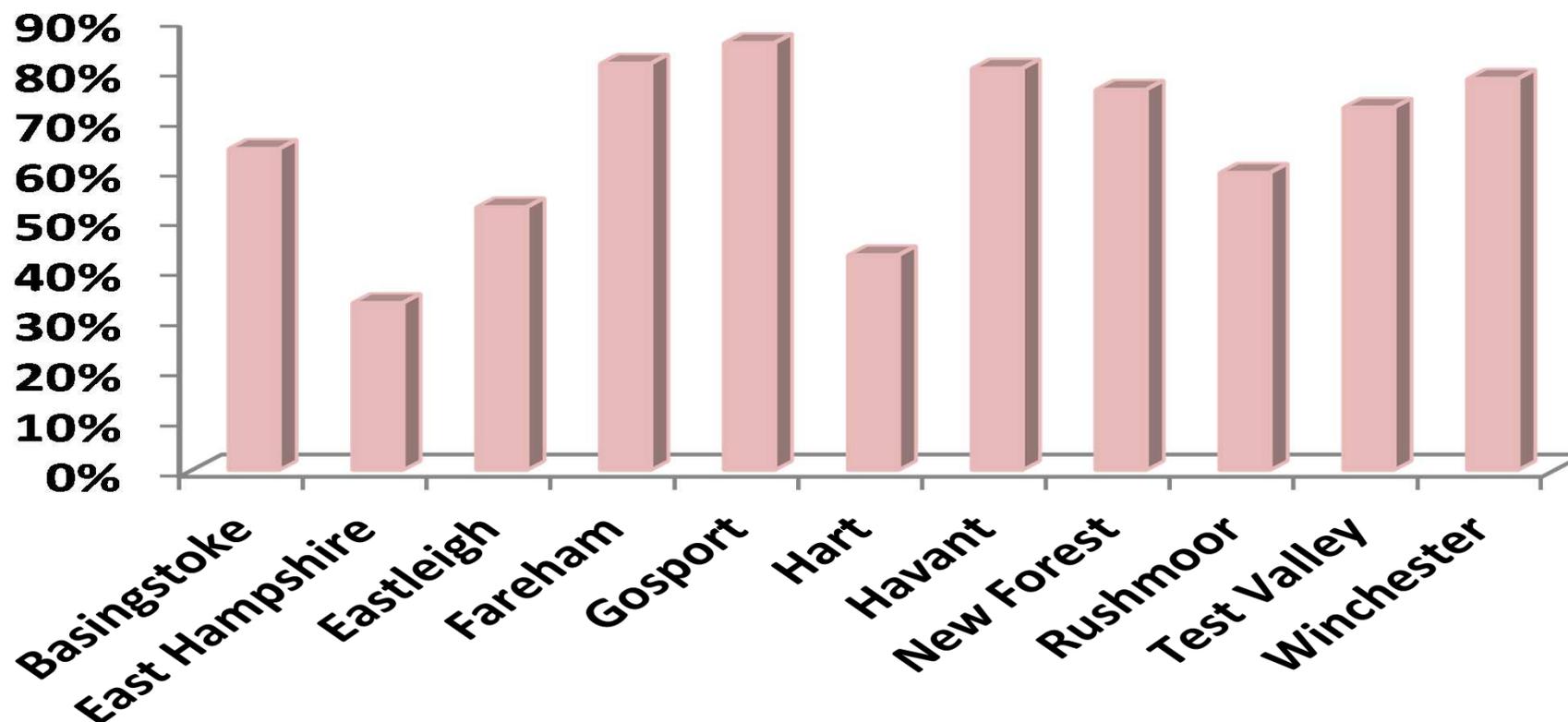
# Mental Health: Adult/Child breakdown

Status	%	No.
Adult	75%	484
Child	69%	432



## Adult with mental health problems who has parenting responsibilities or a child with mental health problems

Page 11



## Summary of Programme Outcomes (to date)

- 4,000 Hampshire families identified/engaged (2012-17)
- Intensive family support – delivered by voluntary sector providers to 1,000 families, 4,000 individuals.
- Positive family outcomes for 2,000 families (2012-17) e.g. improved school attendance, mental health, reduced anti social behaviour/offending/domestic abuse/drug use.
- 400 families no longer claiming out of work benefits, saving circa £1.5m per annum
- 4 out of 5 families sustaining outcomes one year on
- Estimated 40 children prevented from becoming Looked After

# Evaluation and Business Case

- Negative publicity in 2016 on one aspect of the national TF evaluation!
- Hampshire's Independent Evaluation Partner – Portsmouth University provided evaluation report on Phase 1 in Sept' 2015 and concluded;
  - 'Hampshire's STFP is **promoting positive change** in professional practise with families. There is more inter-agency co-operation and understanding, better information sharing, more targeted work with families, more whole family working, more positive experiences for service users.'
- It also concluded that there were 'substantial cost savings from this way of working'.
  - £2.4m 'costs avoided' per annum (not including health or housing costs)
- Independent Academic Evaluation of Phase 2 commissioned from Southampton Solent University – interim report Jan '19 & final report Jan' 2019

This page is intentionally left blank