

HAMPSHIRE COUNTY COUNCIL

Decision Report

Decision Maker:	Executive Lead Member for Universal Services
Date:	28 January 2025
Title:	Annual Review of the Policy for the Regulation of Investigatory Powers Act 2000
Report From:	Director of Universal Services

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Purpose of this Report

1. The purpose of this report is to seek approval of the County Council's updated Policy in relation to the use of covert investigative techniques as required annually under the Codes of Practice issued by the Home Office associated with the Regulation of Investigatory Powers Act (RIPA).

Recommendation

2. That the County Council's proposed Policy in relation to the use of covert investigative techniques, attached as appendix 1 to this report, be approved.

Executive Summary

3. This paper seeks approval of the County Council's Policy in relation to the use of covert investigative techniques under the Codes of Practice issued by the Home Office associated with the Regulation of Investigatory Powers Act (RIPA). This relates predominantly to the Trading Standards Service but does apply to any relevant activities undertaken by the County Council.
4. The Policy, for which approval is sought, is attached to this report as Appendix 1.

Contextual information

5. RIPA is the act of parliament that regulates the County Council's use of covert surveillance, together with The Protection of Freedoms Act 2012, The Investigatory Powers Act 2016 and the Home Office's Codes of Practice for Covert Surveillance and Property Interference, Covert Human Intelligence Sources (CHIS) and Communication Data. The County Council operates a strict control policy, which ensures that only authorised surveillance takes place; where it is lawful, necessary and proportionate to do so.

6. The current statutory Codes of Practice made by the Secretary of State for the Home Office under the Regulation of Investigatory Powers Act 2000 require that each local authority must have their policy in relation to the use of covert investigative techniques confirmed by the appropriate executive function on an annual basis, that is, the Executive Lead Member for Universal Services.
7. The current Policy was approved on 15 January 2024 by the Executive Member for Countryside and Regulatory Services. Annual approval for the continued use of surveillance powers for the next 12 months is now required.
8. The County Council uses these powers very sparingly, recognising the potential impact of any surveillance and therefore considering any decision to undertake such activity carefully. The Trading Standards Service has adopted the Intelligence Operating Model (IOM) as a means of identifying suspicious activity for further investigation and, thus ensuring resources are used efficiently. The introduction of the IOM and the reduced capacity of the Service following a comprehensive transformation programme has contributed towards the decline in recent surveillance activity.
9. In the financial year 2023/2024 there were no instances of the County Council using its surveillance powers in relation to Directed Covert Surveillance (that is where the person is not aware surveillance is taking place and can be done using cameras or videos), or Covert Human Intelligence Source powers (this is where a person is required to covertly/secretly form a 'relationship' with the person/business under investigation for the purpose of obtaining information to further a criminal investigation, for example through face to face conversations, emails or telephone calls).
10. In the financial year 2023/2024 the County Council made 3 applications in relation to its communications data powers (this is where a request is made to a telecommunications supplier for traffic data, service use information or subscriber information), for example, identifying who a particular internet domain is registered to or the identity of the subscriber to a particular telephone number. All activity requesting communications data was authorised by the Office for Communication Data Authorisations (OCDA) and submitted by Trading Standards via the National Anti-Fraud Network (NAFN). The applications related to a rogue trader investigation concerning consumer fraud.
11. There has been no use of surveillance powers in relation to either Directed Surveillance or Covert Human Intelligence Source since 1 April 2024, but there has been a further 2 requests for Communications Data. These requests were authorised by the OCDA, having been submitted via NAFN, and relate to a continuation of the investigation mentioned previously.
12. It should be noted that the use of surveillance is not the totality of any criminal investigation, but a very limited and extreme part of it, and furthermore that criminal investigations may not complete their passage through the criminal court process for many months after the surveillance activity has ceased. Ongoing court capacity issues have caused delays in cases being completed.
13. The principal reasons for the use of surveillance are for prevention and detection of crime and not for criminal proceedings. As such, conviction rates, although excellent, are not the only measure of success (different methods of disposal such as letters of written warning, Simple Cautions and website takedowns are also justifiable indicators of RIPA usage).

14. Monitoring of the County Council's activity in respect of RIPA is conducted by the Audit Committee. Regular reports on the use of surveillance powers are presented to the Audit Committee on a quarterly basis.
15. On 24 May 2024, the Audit Committee reviewed the County Council's use of RIPA powers for the previous 12 months. As a result of that review, the Audit Committee has provided its assurance that the County Council is operating its powers in a lawful and proportionate manner, and the continued use of surveillance powers would be appropriate.
16. The majority of the County Council's RIPA activity will be conducted by officers of the Trading Standards Service, and in accordance with the current County Council policy in relation to the use of covert investigative techniques, all RIPA activity is authorised via that Service. Additionally, all authorisations by local authorities are subject to judicial approval through a magistrate, in accordance with the provisions of the Protection of Freedoms Act 2012.
17. The County Council's use of surveillance powers is regularly subject to external inspection by the Investigatory Powers Commissioner's Office (IPCO).
18. In May 2021 a remote desktop inspection was conducted (due to the ongoing Covid pandemic), where a Chief Inspector of the IPCO reviewed the County Council's use of directed surveillance, covert human intelligence source and CCTV systems under RIPA, as well as the policies and procedures that the County Council has in place. The findings were that whilst the County Council is not a prolific user of the powers, it has used them to very good effect and, in compliance terms, to a very high standard. The Inspector also expressed the view that, "Applicants and Authorising Officers are to be congratulated on the way they have approached their statutory responsibilities."
19. In June 2024 the IPCO requested a written update on the use and policy concerned with the use of covert surveillance. A written response was provided and on 8 August the Commissioner wrote stating, *"I am satisfied the information provided offers the required assurance that ongoing compliance with RIPA 2000 and the Investigatory Powers Act 2016 will be maintained. As such, your Council will not require further inspection this year."*
20. A comprehensive review of the policy has been undertaken by Legal Services prior to submission of this report in accordance with paragraph 13.2 of the appendix. Legal Services are supporting a process of contacting the Directors responsible for all other units and services within Hampshire County Council to make them aware of the policy to ensure ongoing compliance.

Finance

21. The decision which is sought to be recommended by this report will have no effect upon the budgetary position of Hampshire County Council.

Performance

22. The recommended decision sought ensures that the County Council continues to comply with the statutory Codes of Practice in relation to the use of covert investigative techniques.

Consultation and Equalities

23. Potential impacts on stakeholders have been considered in the development of this report and the updated policy but no adverse impact has been identified. The decision relates a renewal of an existing policy and has therefore been assessed as having a neutral impact on all characteristics. The Covert Surveillance Policy requires that Hampshire County Council follows the application and evaluation process to ensure that any activity is clearly defined and judged to be proportionate and necessary for the furtherance of any investigation, balanced against any potential negative impact on individual's human rights. Applications for covert surveillance require the authorisation of a Service Manager and approval by a Magistrate. Equally, applications for access to communications data are conducted via the National Anti-Fraud Network (NAFN) as a single point of contact into the Office for Communications Data Authorisations. Any targeting of covert surveillance is done on the basis of rigorously scrutinised evidence of alleged criminality. In addition, the County Council's application of this policy is independently reviewed by the Office of Surveillance Commissioners on a regular basis.

Climate Change Impact Assessments

24. Hampshire County Council utilises two decision-making tools to assess the carbon emissions and resilience of its projects and decisions. These tools provide a clear, robust, and transparent way of assessing how projects, policies and initiatives contribute towards the County Council's climate change targets of being carbon neutral and resilient to the impacts of a 2°C temperature rise by 2050. This process ensures that climate change considerations are built into everything the Authority does.
25. The carbon mitigation tool and/or climate change adaptation tool were not applicable because the decision relates to a legal framework and is administrative in nature.

Climate Change Adaptation

26. Not applicable.

Carbon Mitigation

27. Not applicable.

Conclusions

28. Approval of this policy document will ensure continued compliance and oversight with the regulatory framework concerning the use of covert investigative techniques.

REQUIRED CORPORATE AND LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	Yes
People in Hampshire live safe, healthy and independent lives:	Yes
People in Hampshire enjoy a rich and diverse environment:	No
People in Hampshire enjoy being part of strong, inclusive communities:	No

Other Significant Links

Links to previous Member decisions:	
<u>Title</u>	<u>Date</u>
Regulation of Investigatory Powers Act 2000 – Annual review and confirmation of existing policy with regards to surveillance Activity. Reference 6885.	21 September 2015
Information Compliance - Use of Regulated Investigatory Powers. Reference 7558.	23 June 2016
Regulation of Investigatory Powers Act 2000 – Ability of officers to seek judicial approval for authorisations granted for related surveillance activity. Reference 7638.	20 July 2016
Regulation of Investigatory Powers Act 2000 – Annual review and confirmation of existing policy with regards to surveillance. Reference 7749.	29 September 2016
Information Compliance - Use of Regulated Investigatory Powers	22 June 2017
Regulation of Investigatory Powers Act 2000 – Annual review and confirmation of existing policy with regards to surveillance	18 October 2017
Information Compliance - Use of Regulated Investigatory Powers	20 June 2018
Regulation of Investigatory Powers Act 2000 – Annual review and confirmation of existing policy with regards to surveillance	26 September 2018
Information Compliance - Use of Regulated Investigatory Powers	23 May 2019
Regulation of Investigatory Powers Act 2000 – Annual review and confirmation of existing policy with regards to surveillance	18 December 2019
Information Compliance - Use of Regulated Investigatory Powers	23 July 2020
Regulation of Investigatory Powers Act 2000 – Annual review and confirmation of existing policy with regards to surveillance	26 October 2020
Information Compliance - Use of Regulated Investigatory Powers	26 July 2021

Regulation of Investigatory Powers Act 2000 – Annual review and confirmation of existing policy with regards to surveillance	27 October 2021
Regulation of Investigatory Powers Act 2000 – Annual review and confirmation of existing policy with regards to surveillance	8 th December 2022
Regulation of Investigatory Powers Act 2000 – Annual review and confirmation of existing policy with regards to surveillance	15 th January 2024

Direct links to specific legislation or Government Directives	
<u>Title</u>	<u>Date</u>
Regulation of Investigatory Powers Act 2000 as amended	2000
Protection of Freedoms Act 2012	2012
The Investigatory Powers Act 2016	2016

Section 100 D - Local Government Act 1972 - background documents	
<p>The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)</p>	
<u>Document</u>	<u>Location</u>
None	

EQUALITIES IMPACT ASSESSMENT:

1. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity which participation by such persons is disproportionately low.

2. Equalities Impact Assessment:

The decision relates to a renewal of an existing policy and has therefore been assessed as having a neutral impact on all characteristics. The Covert Surveillance Policy requires that Hampshire County Council follows the application and evaluation process to ensure that any activity is clearly defined and judged to be proportionate and necessary for the furtherance of any investigation, balanced against any potential negative impact on individual's human rights.

Applications for covert surveillance require the authorisation of a Service Manager and approval by a Magistrate. Equally, applications for access to communications data are conducted via the National Anti-Fraud Network (NAFN) as a single point of contact into the Office for Communications Data Authorisations. Any targeting of covert surveillance is done on the basis of rigorously scrutinised evidence of alleged criminality.

In addition, the County Council's application of this policy is independently reviewed by the Office of Surveillance Commissioners on a regular basis

Appendix 1: Hampshire County Council

Policy in relation to the use of covert investigative techniques

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1. Introduction

This policy document is based on the requirements of the Regulation of Investigatory Powers Act 2000 (RIPA) as amended, The Protection of Freedoms Act 2012, The Investigatory Powers Act 2016 and the Home Office's Codes of Practice for Directed Surveillance, Covert Human Intelligence Sources (CHIS) and Acquisition and Disclosure of Communications data.

Links to the above documents can be found at:

[Regulation of Investigatory Powers Act 2000](#)

[Protection of Freedoms Act 2012](#)

[Investigatory Powers Act 2016](#)

[Covert surveillance and property interference code of practice \(accessible\) - GOV.UK](#)

[Covert Human Intelligence Sources revised code of practice \(accessible\) - GOV.UK](#)

[Communications data code of practice \(accessible\) - GOV.UK](#)

- 1.1 Surveillance plays a necessary part in modern life and law enforcement. It is used not just in the targeting of criminals, but also as a means of preventing crime and disorder. The Regulation of Investigatory Powers Act 2000 (RIPA) introduced a system of authorisation and monitoring of activities, to ensure that the rights of the

individual were not unnecessarily compromised, in the pursuance of regulatory compliance. The Protection of Freedoms Act and Investigatory Powers Act have refined the system introduced by RIPA.

- 1.2 Within the County Council, Trading Standards Officers may need to covertly observe and then visit a shop, business premises, website, social media page or to follow a vehicle or individual as part of their enforcement functions. During a visit or a test purchase situation it may be necessary to covertly record a transaction, as it takes place. Other enforcement staff may also need to observe or record at places where, for example, illegal fly-tipping or other similar crimes take place, and access communications data when investigating such crimes. Similarly, HCC's Internal Audit fraud investigators may need to carry out covert surveillance or acquire communications data when they are investigating a crime which they intend to prosecute using the criminal law. They need to use covert surveillance techniques as part of their official duties.
- 1.3 Only those officers designated as "authorising officers" from the specified units or services are permitted to authorise the use of techniques referred to in RIPA.
- 1.4 Covert Directed Surveillance is undertaken in relation to a specific investigation or operation, where the person or persons subject to the surveillance are unaware that it is, or may be, taking place. The activity is also likely to result in obtaining private information about a person, whether or not it is specifically for the purpose of the investigation.
- 1.5 Investigations may also require the use of Covert Human Intelligence Sources (CHIS). These may be under-cover officers, agents or informants. Such sources may be used by the County Council to obtain and pass on information about another person, without their knowledge, as a result of establishing or making use of an existing relationship. This clearly has implications as regards the invasion of a person's privacy and is an activity which the legislation regulates. A CHIS (other than our own staff) would be used only rarely and in exceptional circumstances. The health and safety risks relating to the use of a non-staff member as a CHIS are significant and the required risk assessment must be agreed by the Head of Service before any judicial approval for such activity is sought.
- 1.6 The Investigatory Powers Act (IPA) also requires a control and authorisation procedure to be in place in respect to the acquisition of communications data. The County Council needs to comply with these requirements when obtaining, for example, telephone or internet subscriber, billing and account information.
- 1.7 In addition, the IPA put in place the Investigatory Powers Commissioner whose duties include inspection those public bodies undertaking covert surveillance and the acquisition of communications data and introduced an Investigatory Powers tribunal to examine complaints that human rights may have been infringed.

2. Policy Statement

- 2.1 Hampshire County Council will not undertake any activity defined within RIPA or the IPA without prior authorisation in the legally prescribed form.
- 2.2 The Director of Universal Services has been appointed as the overall Senior Responsible Officer (SRO) with responsibility for the use of covert techniques and, as such, has been given authority to appoint Authorising Officers for the purposes

of RIPA (for surveillance and CHIS activities), a Senior Responsible Officer and “Made Aware” Officers for the purposes of the IPA (for access to communications data). The Director is a member of the Corporate Management Team.

- 2.3 The Authorising Officer will not authorise the use of surveillance techniques or CHIS unless the authorisation can be shown to be necessary for the purpose of preventing or detecting crime or of preventing disorder.
- 2.4 In addition, the Authorising Officer must believe that the surveillance or use of CHIS is lawful, necessary and proportionate to what it seeks to achieve. In making this judgment, the officer will consider whether the information can be obtained using other, less intrusive methods and whether efforts have been made to reduce the impact of the surveillance or intrusion on other people, who are not the subject of the operation.
- 2.5 Applications for authorisation of surveillance or the use of a CHIS will be made in writing on the appropriate form (see Annexes 1 or 2 for example forms).
- 2.6 Intrusive surveillance operations are defined as activities using covert surveillance techniques on residential premises or in any private vehicle, which involves the use of a surveillance device or an individual in such a vehicle or on such premises. Hampshire County Council officers are NOT legally entitled to authorise or undertake these types of operations. Operations must not be carried out where legal consultations take place at the places of business of legal advisors or similar places such as courts, Police stations, prisons or other places of detention.
- 2.7 Public bodies are permitted to record telephone conversations, where one party consents to the recording being made and an appropriate authorisation has been granted. On occasions, officers do need to record telephone conversations, to secure evidence.
- 2.8 It is the policy of this authority to be open and transparent in the way that it works and delivers its services. To that end, a well-publicised HCC Complaints procedure is in place and information on how to make a complaint will be provided on request being made to the Director or Authorising Officer.

3. Internet and social media investigations

- 3.1 On-line communication has grown and developed significantly over recent years. The use of this type of communication in the commission of crime is a recognised aspect of routine investigations.
- 3.2 Observing an individual’s lifestyle as shown in their social media pages or securing subscriber details for e-mail addresses is covered by the same considerations as off-line activity.
- 3.3 Staff using the internet for investigative purposes must not, under any circumstances, use their personal equipment or their personal social media or other accounts.
- 3.4 HCC will provide equipment not linked to its servers for this purpose and will maintain a number of “legends” (false on-line personalities) for use in

investigations. A register of all such legends will be maintained by the Trading Standards Service.

- 3.5 Under no circumstances will a legend include personal details of any person known to be a real person, including their photograph, or a name known to be linked to the subject of the covert technique.
- 3.6 A log will be maintained by the Trading Standards Service of the use of each legend. The log will include details of the user, time, date and enforcement purpose for which the legend is used. The log will be updated each time a legend is used.
- 3.7 It is unlikely that single viewing of open source data will amount to obtaining private information and it is therefore unlikely that an authorisation will be required. If in doubt, the investigating officer should consult a RIPA Authorising Manager.
- 3.8 Where data has restricted access (e.g. where access is restricted to “friends” on a social networking site), an application for CHIS and, if appropriate, directed surveillance should be made before any attempt to circumvent those access controls is made.

4. Obtaining Authorisation

- 4.1 The Director will designate by name one or more Directors, Heads of Service, Service Managers or equivalent to fulfil the role of Authorising Officer (for the purposes of Surveillance and CHIS authorisation), Senior Responsible Officer and “Made Aware” Officer (for the purposes of access to communications data). The Director will cause to be maintained a register of the names of such officers.
- 4.2 Where a CHIS is a juvenile or a vulnerable person, or there is the likelihood that the information acquired by covert surveillance will be Confidential Information (see Glossary), then the authorisation must be from the Head of Paid Service or, in their absence, a Director nominated by the Head of Paid Service to deputise for them, in consultation with the Head of Legal Services.
- 4.3 Authorisations from the Authorising Officer for directed surveillance or to use a CHIS shall be obtained using the appropriate application form (see annexes 1 and 2 for example forms). Also see Section 12 in relation to CHIS.
- 4.4 Applications for access to communications data shall be made using the system provided by the National Anti-Fraud Network (NAFN).
- 4.5 Guidance for completing and processing the application forms is attached (annexes 3 or 4). Guidance for use of the NAFN portal is published and updated on that website.
- 4.6 If authorisation is granted by the Authorising Officer, the applicant, or a suitably experienced officer nominated by the applicant, will make the necessary arrangements to secure judicial approval of the authorisation in compliance with the requirements of the Protection of Freedoms Act 2012. This requires the applicant, or their nominee, to attend a Magistrates’ Court and seek an approval order.

5. Duration of authorisations

- 5.1 All records shall be kept for at least 3 years.
- 5.2 A written authorisation (unless renewed) will cease to have effect at the end of the following periods from when it took effect:
- a) Directed Surveillance - 3 months
 - b) Conduct and use of CHIS - 12 months

6. Reviews

- 6.1 Regular review of authorisations shall be undertaken by the relevant Authorising Officer to assess the need for the surveillance or CHIS to continue. The results of the review shall be recorded on the central record of authorisations (see annexes 1 or 2 for review forms). Where surveillance or CHIS activity provides access to Confidential Information or involves collateral intrusion, particular attention shall be given to the review for the need for surveillance or activity in such circumstances.
- 6.2 In each case, the Authorising Officer shall determine how often a review is to take place, and this should be as frequently as is considered necessary and practicable.

7. Renewals

- 7.1 If, at any time, an authorisation ceases to have effect and the Authorising Officer considers it necessary for the authorisation to continue for the purposes for which it was given, they may renew it, in writing, for a further period of:
- three months – directed surveillance
 - twelve months – use of a CHIS
- (see annexes 1 or 2 for examples of renewal forms)
- 7.2 A renewal takes effect at the time at which the authorisation would have ceased to have effect but for the renewal. An application for renewal should not be made until shortly before the authorisation period is drawing to an end. Any person who would be entitled to grant a new authorisation can renew an authorisation. Authorisations may be renewed more than once provided they continue to meet the criteria for authorisation.

8. Cancellations

- 8.1 The Authorising Officer who granted or last renewed the authorisation must cancel it if they are satisfied that the Directed Surveillance or the use or conduct of the CHIS no longer meets the criteria for which it was authorised (see annexes 1 or 2 for examples of cancellation forms). When the Authorising Officer is no longer available, this duty will fall on the person who has taken over the role of Authorising Officer or the person who is acting as Authorising Officer.
- 8.2 As soon as the decision is taken that Directed Surveillance should be discontinued or the use or conduct of the CHIS no longer meets the criteria for which it was authorised, the instruction must be given to those involved to stop all surveillance of the subject or use of the CHIS. The authorisation does not 'expire'

when the activity has been carried out or is deemed no longer necessary. It must be either cancelled or renewed. The date and time when such an instruction was given should be recorded in the central register of authorisations and the notification of cancellation where relevant.

9. Central Register and Oversight by Director

9.1 A copy of any authorisation, any renewal or cancellation (together with any supporting information relevant to such authorisation or cancellation) shall be forwarded to the Director or a person nominated by them within 5 working days of the date of the application, authorisation, notice, renewal or cancellation.

9.2 The Director shall:

- (a) ensure that a register of the documents referred to in paragraph 9.1 above is kept;
- (b) monitor the quality of the documents and information forwarded;
- (c) monitor the integrity of the process in place within the Council for the management of CHIS;
- (d) monitor compliance with Part II of RIPA and with the Codes;
- (e) oversee the reporting of errors to the relevant Oversight Commissioner and the identification of both the cause(s) of errors and the implementation of processes to minimise repetition of errors;
- (f) engage with the IPC inspectors when they conduct their inspections, where applicable; and
- (g) where necessary, oversee the implementation of post-inspection action plans approved by the relevant Oversight Commissioner.

10. Training

10.1 Authorising Officers shall be provided with training to ensure awareness of the legislative framework.

10.2 Officers seeking authorisation will be trained to ensure awareness of the framework and practice within which they will be required to operate.

11. Planned and Directed Use of HCC CCTV Systems

11.1 HCC's CCTV systems shall not be used for Directed Surveillance, without the Director confirming to the relevant operational staff that a valid authorisation is in place.

12. Special Arrangements

12.1 The use of a CHIS can present significant risk to the security and welfare of the person. Each authorisation will have a specific documented risk assessment and the CHIS (and all members of any support team) will be briefed on the details of the assessment. The use of non-staff member individuals as CHIS is only to be undertaken in the last resort and any risk assessment must be approved by the Head of the relevant service.

13. Oversight

13.1 The Director shall ensure that this policy is reviewed on an annual basis by presenting a report of activity to the Audit Committee (or similar Committee),

which shall also be shared with Directors responsible for all other units and services within Hampshire County Council. Brief details of all activity under this policy across the County Council will be provided to the Director and shared with the appropriate Executive Member at such intervals between the annual reports as the Director sees fit.

- 13.2 The HCC Head of Legal Services will ensure that appropriate legal advice and input is provided in respect of the review of the policy referred to in paragraph 13.1.

Glossary

"Confidential information" consists of matters subject to legal privilege, confidential personal information, or confidential journalistic material.

"Directed Surveillance" is defined in section 26 (2) of RIPA as surveillance which is covert, but not intrusive (i.e. takes place on residential premises or in any private vehicle), and undertaken:

- (a) for the purpose of specific investigation or specific operation;
- (b) in such a manner is likely to result in the obtaining of private information about a person (whether or not one specifically identified for the purposes of the investigation or operation); and
- (c) otherwise than by way of an immediate response to events or circumstances the nature of which is such that it would not be reasonably practicable for an authorisation under Part II of RIPA to be sought for the carrying out of the surveillance.

"A person is a Covert Human Intelligence Source" if:

- he establishes or maintains a personal or other relationship with a person for the covert purpose of facilitating the doing of anything within paragraph (b) or (c);
- he covertly uses such a relationship to obtain information or to provide access to any information to another person; or
- he covertly discloses information obtained by the use of such a relationship, or as a consequence of the existence of such a relationship.

“Communications data”, in relation to a telecommunications operator, telecommunications service or telecommunication system, means entity data or events data—

- (a) which is (or is to be or is capable of being) held or obtained by, or on behalf of, a telecommunications operator and—
 - (i) is about an entity to which a telecommunications service is provided and relates to the provision of the service,
 - (ii) is comprised in, included as part of, attached to or logically associated with a communication (whether by the sender or otherwise) for the purposes of a telecommunication system by means of which the communication is being or may be transmitted, or
 - (iii) does not fall within sub-paragraph (i) or (ii) but does relate to the use of a telecommunications service or a telecommunication system,
- (b) which is available directly from a telecommunication system and falls within sub-paragraph (ii) of paragraph (a), or
- (c) which—
 - (i) is (or is to be or is capable of being) held or obtained by, or on behalf of, a telecommunications operator,
 - (ii) is about the architecture of a telecommunication system, and
 - (iii) is not about a specific person,but does not include any content of a communication or anything which, in the absence of subsection (6)(b), would be content of a communication.

Annex 1 – Surveillance forms

Application for Authorisation to Carry Out Directed Surveillance

Review of Directed Surveillance Authorisation

Cancellation of a Directed Surveillance Authorisation

Application of Renewal of a Directed Surveillance Authorisation

(Forms available at [RIPA forms - GOV.UK \(www.gov.uk\)](http://www.gov.uk))

Annex 2 – Covert Human Intelligence forms

Application for Authorisation of the Use or Conduct of a Covert Human Intelligence Source

Review of a Covert Human Intelligence Source Authorisation

Cancellation of an Authorisation for the use of or Conduct of a Covert Human Intelligence Source

Application for renewal of a Covert Human Intelligence Source Authorisation

(Forms available at [RIPA forms - GOV.UK \(www.gov.uk\)](http://www.gov.uk))

Annex 3 - Guidance on completing surveillance forms

3. 1. Details of Applicant

Details of requesting officer's work address and contact details should be entered.

Details of Application

1. Give rank or position of authorising officer in accordance with the Regulation of Investigatory Powers (Directed Surveillance and Covert Human Intelligence Sources) Order 2003; No. 3171

Fill in details of Authorising Officer (see paras 3.1 and 3.2 of Policy)

2. Purpose of the specific operation or investigation

Outline what the operation is about and what is hoped to be achieved by the investigation. Indicate whether other methods have already been used to obtain this information. Give sufficient details so that the Authorising Officer has enough information to give the Authority e.g. "Surveillance at Oakwood House and Mr. X".

3. Describe in detail the surveillance operation to be authorised and expected duration, including any premises, vehicles or equipment (e.g. camera, binoculars, recorder) that may be used

Give as much detail as possible of the action to be taken including which other officers may be employed in the surveillance and their roles. If appropriate append any investigation plan to the application and a map of the location at which the surveillance is to be carried out.

4. The identities, where known, of those to be subject of the directed surveillance

5. Explain the information that it is desired to obtain as a result of the directed surveillance

This information should only be obtained if it furthers the investigation or informs any future actions

6. Identify on which grounds the directed surveillance is necessary under section 28(3) of RIPA

The ONLY grounds for carrying out Directed Surveillance activity is for the purpose of preventing or detecting crime or of preventing disorder.

This can be used in the context of local authority prosecutions, or where an employee is suspected of committing a criminal offence e.g. fraud.

Covert techniques cannot be used for internal or HR type investigations unless they are intended to support a criminal prosecution.

7. Explain why this directed surveillance is necessary on the grounds you have identified (code chapter 3)

Outline what other methods may have been attempted in an effort to obtain the information and why it is now necessary to use surveillance.

8. Supply details of any potential collateral intrusion and why the intrusion is unavoidable (code chapter 3) Describe precautions you will take to minimise collateral intrusion

Who else will be affected by the surveillance, what steps have been done to avoid this, and why it is unavoidable?

9. Explain why the directed surveillance is proportionate to what it seeks to achieve. How intrusive might it be on the subject of surveillance or on

others? And why is this intrusion outweighed by the need for surveillance in operational terms or can the evidence be obtained by any other means? [Code chapter 3]

If the Directed Surveillance is necessary, is it proportionate to what is sought to be achieved by carrying it out? This involves balancing the intrusiveness of the activity on the target and others who may be affected by it against the need for the activity in operational terms. Reasons should be given why what is sought justifies the potential intrusion on the individual's personal life and his privacy. The activity will not be proportionate if it is excessive in the circumstances of the case or if the information which is sought could reasonably be obtained by other less intrusive means. It is helpful, here, to set out what less intrusive options have been considered and why they have been rejected.

10. Confidential information (Code chapter 4)

Will information of a confidential nature be obtained (i.e. communications subject to legal privilege, or communications involving confidential personal information and confidential journalistic material) if so the appropriate level of authorisation must be obtained (see para 3.2 of the Policy).

12. Authorising Officer's Statement

13. Authorising Officer's comments

Must be completed outlining why it is proportionate and why he/she is satisfied that it is necessary.

The authorising officer should confirm their belief that the course of action proposed is both necessary and proportionate.

Annex 4 - Guidance on completing Covert Human Intelligence forms

Details of Application

1. Authority Required

Fill in details of Authorising Officer (see paras 4.1 and 4.2 of the Policy)

Where a vulnerable individual or juvenile source is to be used, the authorisation MUST be given by the Head of Paid Service or, in their absence, the Director formally deputising for them.

2. Describe the purpose of the specific operation or investigation

Sufficient details so that the Authorising Officer has enough information to give Authority. Outline what the operation is about and the other methods used already to obtain this information.

3. Describe in detail the purpose for which the source will be tasked or used

Give as much detail as possible as to what the use of the source is intended to achieve.

4. Describe in detail the proposed covert conduct of the source or how the source is to be used

Describe in detail the role of the source and the circumstances in which the source will be used

5. Identify on which grounds the conduct or the use of the source is necessary under Section 29(3) of RIPA

The ONLY grounds for carrying out Directed Surveillance activity is for the purpose of preventing or detecting crime or of preventing disorder

6. Explain why this conduct or use of the source is necessary on the grounds you have identified (Code chapter 3)

Outline what other methods may have been attempted in an effort to obtain the information and why it is now necessary to use surveillance for the investigation.

7. Supply details of any potential collateral intrusion and why the intrusion is unavoidable (Code chapter 3)

Who else will be affected, what steps have been done to avoid this, and why it is unavoidable?

8. Are there any particular sensitivities in the local community where the source is to be used? Are similar activities being undertaken by other public authorities that could impact on the deployment of the source? (see Code chapter 3)

Ensure that other authorities such as the police or other council departments are not conducting a parallel investigation or other activity which might be disrupted.

9. Provide an assessment of the risk to the source in carrying out the proposed conduct (see Code chapter 6)

A risk assessment will have to be carried out to establish the risks to that particular source, taking into account their strengths and weaknesses. The person who has day to day responsibility for the source and their security (the 'Handler') and the person responsible for general oversight of the use made of the source (the 'Controller') should be involved in the risk assessment.

10. Explain why this conduct or use of the source is proportionate to what it seeks to achieve. How intrusive might it be on the subject(s) of surveillance or on others? How is this intrusion outweighed by the need for a source in operational terms, and could the evidence be obtained by any other means? [Code chapter 3]

If the use of a Covert Human Intelligence Source is necessary, is it proportionate to what is sought to be achieved by carrying it out? This involves balancing the intrusiveness of the activity on the target and others who may be affected by it against the need for the activity in operational terms. Reasons should be given why what is sought justifies the potential intrusion on the individual's personal life and his privacy. The activity will not be proportionate if it is excessive in the circumstances of the case or if the information which is sought could reasonably be obtained by other less intrusive means.

11. Confidential information (Code chapter 4). Indicate the likelihood of acquiring any confidential information

Will information of a confidential nature be obtained (i.e. communications subject to legal privilege, or communications involving confidential personal information and confidential journalistic material) if so the appropriate level of authorisation must be obtained (see para 3.2 of the Policy).

13. Authorising Officer's comments

Must be completed outlining why it is proportionate and why he/she is satisfied that it is necessary to use the source and that a proper risk assessment has been carried out.