

HAMPSHIRE COUNTY COUNCIL

Report

Committee/Panel:	Children and Families Advisory Panel
Date:	25 June 2018
Title:	Family Support Service Progress Report
Report From:	Director of Children's Services

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1. Recommendation

- 1.1. That the Children and Families Advisory Panel note the continued progress of the Family Support Service.

2. Summary

2.1 The purpose of this report is to update the Children and Families Advisory Panel on activity within the Family Support Service across Hampshire. Following Executive Member Decision Day on 1 July 2016, the new Hampshire County Council Family Support Service (FSS) commenced on 1 December 2016, combining Children's Centres, Early Helps Hubs and the youth support budgets into a single Family Support Service targeted at the county's most vulnerable children and families. In summary the new Family Support Service has brought together a wide range of highly skilled practitioners who are now offering innovative and effective interventions with a large number of children and families across Hampshire. Data evidences that more children and families have been reached and engaged within the new service through increased variety of activity than was the case with the former Early Help Offer. In addition, the positive feedback received reflects the positive impact of the new service.

3. Contextual Information

- 3.1 Hampshire Safeguarding Children's Board and Hampshire's Children's Trust remain committed to providing Early Help services in Hampshire, as identified in the 2015-2018 Children's and Young People's Plan. Early Help means: "Identifying as early as possible if a child or family need support enhancing

parental capacity, helping them to access services, and working together to ensure this has maximum impact”.

- 3.2 The purpose of this report is to provide an update on Family Support Service activity across Hampshire within the preceding 12 months. This report will evidence the numbers of children and families reached and engaged within Hampshire’s 0-19 multi-agency Early Help Offer; the quality of the service being delivered by the multi-agency group, and the future direction of travel for the service in strengthening the resilience of children and families across Hampshire.
- 3.3 This report will draw on evidence collated within the Children’s Services Department Family Support Service 2016-2017 Service Plan; evidence from case file audits, and the views of practitioners across the Early Help multi-agency group.

4. The Early Help Hub

- 4.1 The Early Help Hub has continued to play a central role in offering a coordinated, multi-agency response to vulnerable families at Level 3 with children aged 0-19 (up to 25 years for young adults with learning difficulties and/or disabilities). Hubs meet weekly across the 11 districts in Hampshire to identify support tailored to the specific needs of children who have stepped down from statutory children’s social care interventions at Level 4 (following completion of specialist work and reduction of risk) as well as those children who have stepped up from Level 2 via schools and the community, as risks and increasing needs are identified. The Hubs continue to be managed and coordinated by the Family Support Service.
- 4.2 Maximising output to reach Hampshire’s most vulnerable families has been a focus of the new service and data evidences that more children and families have been reached and engaged within the new service through increased variety of activity than was the case with the former Early Help Offer. As the service continues to grow and strengthen, it is anticipated even more families will be reached moving forward. Indeed, the number of cases open at Level 3 Early Help Hub at the end of February 2018 was 3288 children (1403 families). Quarter 3 saw the highest number of children and families being reached in the preceding 12 months. Of these 45 per cent were held by the Family Support Service in the Early Help Co-ordinator role. The remaining 55 per cent of cases were coordinated by another agency who acts as the lead Early Help Co-ordinator.
- 4.3 Strong working relationships are acknowledged to be central to the effectiveness of the multi-agency group within the Early Help Offer and the Family Support Service has been proactive in providing Early Help Co-ordinator workshops to partner agencies to support colleagues in their lead coordinator roles as well as in undertaking joint visits. Peer supervision sessions are also provided to develop frontline practice in partner agencies

and to support a greater understanding of thresholds as well as the delivery of quality services to promote best outcomes for children and families.

4.4 Targeted Early Help with a clear focus on preventative approaches is central to the Level 3 Family Support Service offer and intensive 1-1 family support interventions tailored to individual needs are offered to parents and carers and their families as skilled practitioners within the Family Support Service draw on a range of theoretic models using a solution focused approach to meet a range of complex needs.

4.5 One to one interventions may include: mediation; advocating; advice/information; motivation; signposting; positive communication; enabling; anger management; building self confidence/self esteem; building resilience; enabling and encouraging families to access appropriate services.

5. Evidenced Based Parenting Groups

5.1 Evidenced Based Parenting Groups remain part of the Family Support Service offer, delivered in local venues by Family Support Service practitioners and also co-facilitated in partnership with early help colleagues.

5.2 Each district publishes a termly timetable of courses and groups identified to meet the needs of its local community. Groups can include Cook and Eat, Family Links, HENRY (Health, Exercise and Nutrition for the Really Young) and PEEP (Peers Early Education Partnership).

5.3 Referrals to the groups are increasing however work continues to increase knowledge of the variety of courses available across the Early Help Offer as well as to explore how families can be better supported to remain engaged. Of note is that Quarter 3 data evidences a decrease in the number of cases closed to the service due to families withdrawing consent or refusing to engage. This reduction is attributed to practitioners being creative in exploring alternative means of meeting and encouraging engagement with parents prior to or at the start of the service's involvement. Close collaboration is taking place with social care staff to support continued engagement for those cases stepping down from Level 4.

6. Measuring Outcomes

6.1 Evidencing the impact of early intervention and the Family Support Service in strengthening the resilience of Hampshire children and families is a priority within service planning, and in April 2017 the Outcomes Star assessment tool was implemented to track progress and outcomes for all Level 3 cases. This evaluation tool is used by Family Support Service practitioners to support families in understanding the impact of early intervention and to enable them to work together to demonstrate distance travelled. It also measures success for individual families and demonstrates impact of interventions for the Service as a whole.

- 6.2 Stars including Family Star, My Star and Teen Star (for use with teenagers displaying risky behaviours) are completed collaboratively with children and families and measure engagement, as well as how families feel about the difficulties they are facing, and what they say and do. At the point of case closure, use of the stars also encourages feedback to gain views and to use this feedback to improve the service. This provides the greatest indicator of the progress made by families and the impact of planned Family Support Service and intervention. Early help case files audited in 2017 showed that 76 per cent of children's wishes or feelings were recorded and in 76 per cent of cases this was evidenced to have influenced planning.
- 6.3 Training is being delivered to staff to support use of the Stars to ensure that participation underpins service planning and delivery moving forward. For Family Support Service practitioners and managers, it is also a helpful tool to use in supervision to assess the impact of the service being delivered and case direction.
- 6.4 Early Help case file audits in 2017 evidenced that intervention had positively improved the child's circumstances in 84 per cent of cases with improved outcomes in 85 per cent of cases.

7. Level 2

- 7.1 For families assessed as Level 2 (lower level need), there continue to be a range of interventions available provided by a single agency or via partnership working. The Family Support Services continues to provide group work for Level 2 families and bookable surgery sessions to look at a single issue and to prevent their needs escalating to Level 3.
- 7.2 The new Level 2 service has been well received by partner agencies. The service also recognises its role in building capacity and confidence with multi-agency practitioners and therefore offers (with partner involvement) a range of support and development opportunities including a telephone consultation line, joint visiting and training opportunities to share good practice.
- 7.3 Embedding of the new service has seen Innovative practice develop across the county at Level 2. From support for parents and carers to confidently talk to their children about sex, relationships, puberty, STI's and contraception to small group work for 11-13 year olds to help with low self esteem and anxiety issues, Hampshire's Family Support Service is now driving a range of innovative interventions for children and families at a district level including:
- Whole school assemblies for secondary school children, delivering e-safety advice to 400 students
 - Co-delivery of Family Links Nurture courses with Family Nurse Partnership colleagues in schools across communities

- Joint working with library rhyme time sessions to identify vulnerable families and speech and language delays
- Participation events for parents and families who have been involved with the service
- Linking in with parents home schooling children
- Attendance at early years settings and school coffee mornings to meet with parents and professionals and share information about courses and surgery sessions
- Facilitation of multi-agency workshops for professionals to explore how they can support young people's emotional and mental health

8. The effectiveness of the multi-agency group

8.1 Partnership working has been a continued focus since the launch to encourage buy-in to the Early Help model and increase capacity. This has been a real success. District weekly hub meetings are well attended by partner agencies who are able to share their advice and knowledge. The Family Support Service continues to actively work with partners to identify gaps in services and to support the development of services to meet the needs of children, young people and their families specific to individual districts.

8.2 It is recognised that there are some demographic differences between the areas which necessitate differing approaches and priorities. The Family Support Service is striving to develop and improve upon the provision of services to meet the needs of children, young people and their families within each individual area.

8.3 For example, the Level 2 requests for service are collated and analysed within districts as this process identifies specific needs locally that can be responded to by developing priority groups. In Test Valley the service developed emotional well being and mental health groups with the voluntary sector and CAMHS. Eastleigh and Winchester Family Support Service work closely with colleagues in adult mental health services in providing support groups to parents who have low to moderate levels of mental health difficulty as well as providing direct work with parents who are experiencing child to parent violence. Similarly, East Hants Family Support Service operate drop in surgeries in the local secondary schools. Mobile work seeks to deliver services to those who are either geographically isolated or marginalised such as use of the Daisy Bus (Mobile Unit) to work with local refugees.

8.4 In 94 per cent of Early Help files audited there was evidence of appropriate multi-agency engagement and in these cases 90 per cent had resulted in improved outcomes for children and their families. Agency feedback collated for the service review in 2017 highlighted the following professional views:

- Relationships with partner agencies has improved
- 0-19 provision is better for children and families
- Excellent information sharing and multi agency working, providing families with a holistic approach
- Much smoother referral process. More families given support in the home
- The weekly meetings are great to have all agencies around the table
- Lots of training/workshops are available for professionals
- More coordinated. I feel I know who to go to and how to do it and that there will be a positive response

8.5 Children's Centres continue to be well used across the county by voluntary and statutory services with health being a key partner. The services provided from the centres are targeted at families most in need. There is excellent engagement with voluntary sector and Children's Centres are well used by agencies providing a wide range of services at Level 2 and Level 3.

9. Promoting Attendance and Attainment

9.1 Finally, the Family Support Service continues to play a key role in promoting the educational attendance and attainment of Hampshire's children through its Legal Intervention Team and district-based Legal Intervention Court Officers. To bring together Education and Children's Service Department in promoting attendance, a dedicated Attendance Officer post has been developed to work closely with schools to address attendance concerns and share good practice inter-agency.

10. District Activity

10.1 Creation of the new Family Support Service has brought together a wealth of skills, knowledge and expertise to the benefit of Hampshire's families. Each of the 11 districts has developed services to meet the specific needs of its geographical area in line with local needs analyses. These interventions include:

- Fareham & Gosport – supporting a home school support group for motivated parents to meet with their children, who are predominantly experiencing anxiety or have ADHD (Attention Deficit Hyperactivity Disorder) diagnosis and providing a venue for other agencies to come in and meet with these families (none Level 3 or 4) and talk about their services
- Hart & Rushmoor – weekly Service Forces Support group to meet the needs of the community. Sessions include child development support workshops, guest speakers, parent advice sessions and signposting to other agencies

- Havant – transition planning groups held with Hampshire Youth Access to support young people displaying anxiety and needing support to prepare for transition to secondary school.
- New Forest – Talking Teens programme offering ideas and strategies for parents to maintain boundaries, motivation and support for young people in an emotionally healthy context. Workshops include the foundations of positive parenting: providing warmth and structure, the teenage brain, sleeping habits , handling difficult issues such as drugs & alcohol, social media, sex, sexuality, staying safe, boundaries and problem-solving.
- Eastleigh & Winchester – Delivery of the Family Links Nurturing Programme to support parents in understanding and managing feelings and behaviour and become more positive and nurturing in their relationships with children and each other.
- Test Valley – Facilitating the Freedom Programme, to support women in gaining the knowledge skills to protect themselves and their children in relationships
- East Hants – Weekly mobile Daisy bus service for children, parents and carers living in short term hostel accommodation offering play work, parenting advice and signposting to local services.

10.2 More detail on each district based Family Support Service activity can be seen at Appendix one.

11. Future Direction

11.1 As the new Family Support Service continues to grow and strengthen, it is anticipated even more vulnerable children and families across Hampshire will be reached moving forward.

CORPORATE OR LEGAL INFORMATION:**Links to the Strategic Plan**

Hampshire maintains strong and sustainable economic growth and prosperity:	yes
People in Hampshire live safe, healthy and independent lives:	yes
People in Hampshire enjoy a rich and diverse environment:	yes
People in Hampshire enjoy being part of strong, inclusive communities:	yes

Other Significant Links

Links to previous Member decisions:	
<u>Title</u> Proposed Family Support Service – Executive Lead Member for Children’s Services Decision Day	<u>Date</u> 1 July 2016
Direct links to specific legislation or Government Directives	
<u>Title</u>	<u>Date</u>

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

DocumentLocation

None

IMPACT ASSESSMENTS:

1. Equality Duty

1.1. The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;
- Advance equality of opportunity between persons who share a relevant protected characteristic (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, gender and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- a) The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;
- b) Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;
- c) Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity which participation by such persons is disproportionately low.

1.2. Equalities Impact Assessment:

- (a) The proposal will have no or low impact because the Family Support Service is available to all adults and children in line with assessed need regardless of any protected characteristic. Each individual need is assessed and if an individual has a characteristic that means they require additional support to access the service, ie disability/language, the service is responsive to that in order to enable access.

2. Impact on Crime and Disorder:

2.1. In line with the Children and Young Peoples plan 2015-18 priorities, the Family Support Service supports people in Hampshire to enjoy being part of strong, inclusive communities.

3. Climate Change:

- a) No impact.

Appendix One – Family Support Service District Based Activity

Test Valley

Day	Time	Group Name	Age Group	Venue	Frequency	Booking
Monday	9.30am to 11.30am	Freedom Programme	All ages	Spring Meadow CC	Course of 12 weeks (Term time only) Starting 14 th May 2018	Yes, contact Andover Crisis Team.
	12.30 to 2.30pm	Family Links Parenting Course The Parenting Puzzle	For Parents with children aged 5 – 12 years.	Spring Meadow CC	Weekly Starting 23 th April to 16 th July 18	Yes Joint delivery with Barnardo's. Referral form is needed.
Tuesday	9am to 1pm	SOS (30 minute appointment)	All ages 0- 19 years	Spring Meadow CC or Andover Area – flexible to suit the needs of the parent	Weekly appointments	Level 2 referral form to be completed and sent to FSS Duty email account
	1.30pm to 2.30pm	Growing Together	For parents up to the age of 25 years	Spring Meadow CC	Term Time Only TO BE CONFIRMED	Yes, contact admin@ybrp.org.uk
	12.20 to 2.30pm	You Matter	For parents up to the age of 35 years	Spring Meadow CC	Term Time Only Starting April 2018	Yes, contact admin@ybrp.org.uk
	6pm to 8.30pm	Cygnets Programme	Parents with children with an ASC.	Spring Meadow CC	Course of 12 weeks 25 th April to 18 th July 18	Yes Joint delivery with Barnardo's. Referral form is needed.
Thursday	10am to 12noon	TEEN Talk	For parents with teenage children	Spring Meadow CC	Course of 4 weeks Starting 19 th April to 10 th May	Yes via Paula Willetts and Kate Connor 01264 387453
	10am to 12noon	HENRY	For parents with children 0-5 years	Spring Meadow CC	Course of 10 weeks including some family sessions Starting 7 th June 2018	Yes via Rosie Reeves and Abby Courtney 01264 387453
	1.15pm to 3.30pm	Earl Help Hub Meeting	For professionals	Spring Meadow CC	Weekly	Referral and invite only.
Friday	9.30am to 1pm	SOS	All ages 0- 19 years	Romsey Area – flexible to suit the needs of the parent	Weekly appointments	Level 2 referral form to be completed and sent to FSS Duty email account
	10am to 12noon	Family Links Nurture Programme	For parents with Primary School age	Spring Meadow CC	Course of 10 weeks Starting 18 th May 2018	Yes via Chris Hancock & Kate Connor

			children			01264 387453
Saturday	9.30am to 11.30am	Dad's Club	Dad's with children	Spring Meadow CC	Fortnightly Term time only	No, just turn up!
Child Health Clinics						
Monday	Tuesday	Wednesday	Thursday	Friday		
	Spring Meadow Children's Centre, Andover, SP11 6JP 9.00am -12.30pm weekly	Romsey Abbey Rooms SO51 8EP (behind the Abbey) 1pm to 3pm weekly	Shipton Bellinger Village Hall, SP9 7TF 10.30am -11.30am 2 nd of the month			
	Gill Nethercott Centre, Whitchurch, RG28 7HP 10.00am - 11.30am 1 st of the month only		Middle Wallop Community Centre, SO20 8DY 1.30pm -2.30pm 1 st of the month			
			Worthy Down Community Centre, SO21 2RG 1.30pm - 2.30pm 4 th of the month			
Breastfeeding						
Breastfeeding Helplines NCT Breastfeeding Helpline - 0300 330 0700 (8am-midnight daily) National Breastfeeding Helpline - 0300 100 0212 (9.30am-9.30pm daily)	<i>Tuesday</i> <i>Spring Meadow Children's Centre</i> <i>10.00am to 11.30am</i> Tel: Paula 07867 535099 or Rachel 07771 824343	Local NT Breastfeeding Counsellors Andover – Rachel 07771 824343 Whitchurch - Paula 07867 535099 Winchester - Jane 07824 375 871 Winchester - Jennie 07502 213811 Overton – Mindy 07769 040509	Thursday Bossom Pals, Romsey Baptist Church Hall, Romsey 10am to 12noon	FREE Antenatal Breastfeeding sessions For more information, call Kat 07724 122237, Rachel 07771 824343 or Paula 07867 535099		

Winchester April timetable

Monday	Tuesday	Wednesday	Thursday	Friday
SPEAKEASY Denmead Infant School Denmead, PO7 6PN Starts 23 rd April 2018 9.30-11.30am	SOS/ADVICE SESSION St John the Baptist Primary School, Solomons Lane Waltham Chase, SO32 2LY Starts 17 th April 2018 9.30-12am	HENRY Level 10 Church, Stanmore Lane, Winchester, SO22 4BT Starts 18 th April 2018 10-12pm	FAMILY LINKS Winnall Primary School, 31 Garbett Road, Winchester, SO23 0NY Start date 25 th April 2018 9.30- 11.30am	TALKING TEENS Kings School Romsey Road, SO22 5PN Starts: 27 th April 2018 10-12pm
WRAP Winchester Well Being Centre Priory Gardens, Parchment St, Winchester SO23 8AU Starts 4 th June 2018 10am-12am	Please note all courses are by referral only	NVR United Reform Church Jewry Street, Winchester, SO23 8RZ Starts 26 th April 2018 6-8pm	To refer a parent/carer onto one of these courses, please complete a Request for FSS level 2 Service form and return to winchester.earlyhelp@hants.go v.uk To obtain the form or further information please email above or call 02380 498176	
SOS/ADVICE SESSION Kings Worthy Primary School, Church Lane, Kings Worthy, SO23 7QS Starts 23 rd April 2018 1-3pm				

Eastleigh April timetable 2018

Monday WRAP Eastleigh Wellbeing Centre Leigh Road, SO50 9DS Starts 16 th April 2018 10am-12pm	Tuesday FREEDOM Wells Place, Eastleigh, SO50 5LJ Starts 17 th April 2018 10am-12pm	Wednesday SOS/ADVICE SESSIONS Wellstead Primary School, Wellstead Way, Southampton, SO30 2LE Starts 18 th April 2018 9.30am-12pm NVR Pilands Wood Centre, Chamberlayne Rd, Southampton SO31 8DT Starts 25 th April 2018 10-12pm	Thursday FAMILY LINKS Wellstead Primary School Wellstead Way, Southampton, SO30 2LE Starts 26 th April 2018 9.30-11.30am	Friday FAMILY LINKS Freeground Junior School Hobb Lane Hedge End, SO30 0GG Starts 27 th April 2018 9.30-11.30am
SOS/ADVICE SESSIONS Eastleigh Library Swan Centre Eastleigh SO50 5SF Starts 17 th April 2018 1-3pm Peep On Talking Norwood Pre School Chamberlayne Road, Eastleigh, SO50 5JL Starts 24 th April 2018 1-3-3pm		To refer a parent/carer onto one of these courses, please complete a Request for FSS level 2 Service form and return to eastleigh.earlyhelp@hants.gov. uk To obtain the form or further information please email above or call 02380 498176	SPEAKEASY Netley Junior School, Westwood Road, Netley, SO31 5EJ Starts 26 th April 2018 1-3pm FAMILY LINKS Crescent Primary School Starts 26 th April 2018 6-8pm	

New Forest

Day	Time	Facilitator	Area	Dates
Tuesdays 12-2pm	Freedome	Rachel Burgess You Trust	Totton Area	1 May -24 July (exc 29 th May)
Thursday 9.30-11.30	Parenting Puzzle	Kayley Blackwell Anne-Marie Ashford	Pennington Junior School	3rd May – 19th July exc 31st May
Tuesday 10-12	Parenting Puzzle	Carol Mitchell Maharla Ryan	Foxhill Junior School	1st May – 10th July exc 29th May
Wednesday Tbc	Talking Teens	Martin Davis Sharon Wood	Applemore School	6th June – 27th June
Thursday Tbc	Talking Teens	Martin Davis Sharon Wood	Greyfriars, Ringwood	3rd May – 24th May
TBC	HENRY	Lisa Childs Health?	Cadland Children's Centre	TBC
Fridays 10-11.30	Messy Play	Anne-Marie Ashford Charlie Reed	Mulberry Centre Marchwood	Ongoing every Friday
Tuesdays 10-11.360	PEEP on Talking	Anne-Marie Ashford Charlie Reed	Cadland Childrens Centre	24th April – 3rd July

Havant

MONDAY

SOS Level 2 Support. FSS

HENRY@Sharps Copse, FSS

9.30-11.30pm

17/4-12/6 (Term Time only)

Family Links Nurture @Riders School, FSS

9.30-11.30am 8/5-17/7

Freedom @Sharps Copse, SDAS

23/4-16/7 (Term Time only)

12.30-2.45pm

Help Yourself Shine @Sharps Copse, FSS 3.30-5.30pm 15/5-26/6 (Term Time only)

TUESDAY

Who's in Charge @Sharps

Copse, SDAS 23/4-16/7

9.30-11.30pm(Term Time only)

WEDNESDAY

Family Links Nurture for

under 8's

@ Acorn Centre,

Waterlooville

9.30-11.30pm

9/5-18/7 (Term Time only)

SOS Level 2 Support@Sharps Copse, FSS

Knowing Us Group @Sharps Copse, Health

Team

Weekly 10.00

(Follow on support group from Knowing me, Knowing you)

THURSDAY

PEEP on Talking@Dates

and venues TBC, FSS

Teen Family Links @Hayling Island FSS 9.30-11.30am

3/5-24/5 (Term time only)

Family Links Nurture@ TBC Mill Hill 10/05-19/7

12.30-2.30pm

Teen Family Links Nurture@Sharps Copse,

Barnardos 12.30-2.30pm

5/1-23/3 (Term Time only)

Teen Family Links Nurture@Sharps Copse, FSS

6/6-27/6 12.30-2.30PM

FRIDAY

SOS Level 2 Support, FSS

Fareham & Gosport

Monday	Tuesday	Wednesday	Thursday	Friday
Session	Session	Session	Session	Session
PEEP on Talking 9.30-11.30am Oak Meadow Children's Centre	Family Links Nurture 9.30-11.30am Locksheath Junior School	HENRY 9.30-11.30am Rowner Youth Building	Family Links Nurture 9.30-11..30am Oak meadow Children's Centre	Baby PEEP – cancelled due to low take up
SOS Gosport	SOS Oak Meadow	SOS Gosport		Home school support group 10-11-.30am Oak Meadow Children's Centre
Family Links Nurture 12.45- 2.45pm Newtown School	Young Parents 1- 2.30pm Little Waves Children's Centre	Family Links Nurture 12.45 -2.45pm Haselworth School	PEEP on Talking 12.45-2.45pm Rowner Community Centre	
Young Parents 1- 2.30pm Oak Meadow – last group 31/4/18				
Talking Teens FLN 5.30 -7.30pm Fareham Academy		Family Links Nurture 6pm -8pm Rowner Community Centre		

East Hants

Day	Time	Group Name	Age Group	Venue	Frequency	Booking
TUESDAY	9.30 – 11.30am	HENRY	Parents of children aged 0 – 5 years	Woodlands Hall Headley Down	8 week course commencing 1 May 2018	Yes
	1.00 – 2.30pm	Young Parents Group	Parents/carers under 25 years and children	Liphook Guide Hall Millennium Centre Liphook	Weekly (term time only) Commencing 1 st May 2018	No
WEDNESDAY	9.30 – 11.30am	Early Help Hub	Professionals	Community Room Bordon Infant School Bordon	Weekly	No
	7pm – 9pm	Parent Talk	Families of children aged 11 to 15 years	Liphook Community Room Liphook Infant School Liphook	6 week course commencing 18 April 2018	Yes
THURSDAY	9:30 – 11.30am	Legal Attendance Panel	Professionals	Mill Chase School Bordon	3 rd Thursday of the month	No
	9.30 – 11.30am	Family Links Nurturing Course	All	Bordon Youth Centre Mill Chase School Bordon	10 week commencing 26 April 2018	Yes
Mobile Unit DAISY Service	1.30 – 2.30	Young Stars	Parents/carers and children living in Hostel temporary accommodation	Chase Court Hostel Lindford	Weekly commencing 19 April 2018	No

FRIDAY Mobile Unit DAISY Service	1.00 – 2.00	Young Stars	Parents/carers and children living in Hostel temporary accommodation	Bramble Court Hostel Petersfield	Weekly commencing 20 April 2018	No
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SOS Parenting Support:

Will support parents to change their child's behaviour, address any childhood challenges, or issues/concern, e.g. emotional well being, routines, financial concerns, housing, sleep, substance misuse, toileting/personal hygiene.

There will be an initial one to one 60 minute session with a follow up call with a Family Support Worker.

These sessions are delivered in the community on a day suitable for the parents.

If you have a family who you feel would benefit from this service, please send us a completed level 2 referral form (signed by parent) we will then contact the parent to schedule an appointment.

Hart & Rushmoor

	Morning		Afternoon		Evening & Outreach
Location	Turners Wood	Park	Turners Wood	Park	
Monday	SOS Parents 9.30am – 12.30 pm			Family Links Talking Teens 4 weeks 25 th June – 16 th July 12.30pm – 2.30pm Enrolment Day 18 th June 12.30pm	Forces Support @ Quetta Park Community Centre 10.00am – 11.30am Weekly sessions
Tuesday		Incredible Years 12 weeks 24 th April – 17 th July (excluding 29 th May) 10.00am – 12noon		SOS Parents 1.00pm - 4.00pm	Parent Factor @ Mayfield Community Centre 9 week course 12.30pm – 2.30pm 24 th April – 26 th June (excluding 29 th May) Parenting Puzzle @ Oakwood Infants School (Little Saplings Childrens Centre) 4 week course 24 th April – 15 th May 10.00am – 12noon Enrolment 17 th April 10.00am

Wednesday			<p>Workshops including eat well for less and let's get active. Dates and Times to be confirmed..</p> <p>How Boys Learn Workshop 6th June 1.00pm – 2.30pm</p>	<p>Workshops including eat well for less and let's get active. Dates and Times to be confirmed.</p>	<p>Workshops – Eat well for less @ Wellington Community Primary School 18th April. 1.00pm – 2.30pm</p> <p>Family Links Nurture Programme @ Turners Wood Childrens Centre 10 week course 2nd May – 4th July (including half term) 6.30pm – 8.30pm Enrolment 25th April 6.30pm – 7.30pm</p> <p>Speakeasy @ Fernhill Secondary School 8 week course 2nd May – 27th June (excluding 30th May) 1.00pm – 2.30pm</p>
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Thursday		<p>Baby PEEP 6 weeks 26th April – 31st May including Half Term 10.00am – 11.30am</p> <p>Family Links Nurture Programme 10 weeks 26th April – 5th July (Excluding 31st May) 9.15am – 11.45am Enrolment 19th April 9.30am – 10.30am</p>			<p>Quetta SOS Parents @ Quetta Park Community Centre 9.30am – 12.30pm</p> <p>Incredible Years Parenting Course @ Farnborough Grange 12 week course Time 9.30am – 11.30am Starting 22nd February – 24th May (Excluding 5th and 12th April)</p> <p>You Matter Venue TBC 12 week course 26th April – 12th July including Half Term 12.30pm – 2.30pm Enrolment 19th April 12.30pm</p> <p>PEEP on Talking @ Farnborough Grange 10 weeks 26th April – 5th July (Excluding 31st May) 1.30pm – 3.00pm</p> <p>Family Links Parenting Puzzle @ Farnborough Grange 4 week course 14th June – 5th July 9.30am – 11.30am Enrolment 7th June 9.30am</p>
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<p style="text-align: center;">Friday</p>	<p>.SEN (Support Encourage Nurture) Group Weekly sessions 10.00am – 11.30am Start Date TBC</p>	<p>PEEP on Talking 9.30am – 11.00am 10 weeks Starting 2nd March - 18th May (excluding 6th and 13th April)</p>	<p>Family Links Talking Teens 4 week course 4th May – 25th May 1.00pm – 3.00pm Enrolment 27th April 1.00pm</p>		<p>HENRY @ the Prospect Centre 9.30am – 11.30am 8 weeks Starting 20th April – 15th June (excluding 1st June) Outdoor PEEP @Fleet Pond 6 weeks 15th June – 20th July 1.00pm – 2.30pm</p>
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Basingstoke

Day	Time	Group Name	Age Group	Venue	Frequency
Monday	9.15 – 11.15	SOS	All	Honeycomb	Weekly – on going Please book a 30 minute time slot
	9.30 - 11.30	Speak easy	Parents of children in yr 5 /6	At a Junior school near you! (Merton juniors)	8 weeks 15 th Jan – 19 th March
	9.30 – 11.30	Family Nurturing	Parents of children aged 3 – 16 years	Honeycomb	10 week course 14 th May – 23 rd July (Ex May BH)
	9 – 3.00	RCS Functional skills English	With crèche	Honeycomb	Weekly Jan - March
	6.00 - 8.00	Teen Triple P	Parents of children aged 11-16 Years	Honeycomb	8 week course 8 th Jan – 26 th Feb (ex Feb ½ term)
	9.30 – 11.00	PEEP on talking (Children attend with their parent/carer)	Two or three year olds who have delayed language skills.	Honeycomb	10 week course 27 th Feb – 15 th May (ex Easter)
	10.00 - 12.00	Family Nurturing	Parents of children aged 3 – 16 years	Oakridge Hall for All	10 week course 9 th Jan – 20 th Mar (ex Feb ½ term)
	10.00 - 12.00	Cook and Eat	0+	Westside	6 week course 20 th & 27 th March & 17 th & 24 th April (parent only sessions) 3 rd & 10 th April (parent & child sessions)
Tuesday	1.00 – 2.15	Young Stars	Parents & Carers under 25 years & children	Honeycomb	On going
	3.45 – 5.00	Wellbeing and anxiety workshops	Parents group & an young peoples group (either 11-14 or 15-17)	Honeycomb	6 week dual course for children & parents TBC (No limits staff since left – awaiting their recruitment)

Wednesday	6.00 - 8.00	Family Nurturing	Parents of children aged 3 – 16 years	Honeycomb	10 week course 27 th Mar – 26 nd June
	9.30 – 12.30	HENRY	Parents of children aged 1 – 8 years	At a Preschool near you! (Parkview)	8 week course 18 th April – 13 th June
	10.00 - 12.00	You Matter (Yellow Brick Road)	From young people aged 16-34 With crèche	Westside	13 week course 18 th April
	09.30 – 12.00	Who's in Charge	Parents of children aged 10 to 15 years	CAMHS (TBC)	8 week course commencing 18 th April – 13 th June
	10.00 – 12.00	Teen Talk – Nurturing	Parents of Teenager's	Barnardo's (Wote Street)	4 weeks (+week 0) 13 th June – 11 th July
	am	Early Help Hub	Professionals only	Honeycomb	Every week
Thursday	9.30 -11.30	Teen Talk – Nurturing	Parents of Teenager's	Cranbourne	1st March – 22 nd March
	9.30 -11.30	Family Nurturing	Parents of children transitioning through preschool to Year R or Yr1	At an infant school near you! (JA to chase venues after ½ term – initially Park View expressed an interest)	4 week course 21 st June – 12 th July
	12.45 – 2.45	Incredible Years	Parents of children aged 3 – 8 years	Honeycomb	14 week course 22 nd March – 21 st June
	9.15 – 11.15	SOS	All	Honeycomb OR Remote sessions can be block booked by schools / nurseries or other venues	Weekly Please book a 30 minute time slot Settings to contact the FSS to arrange
Friday	10-11.30	PEEP Movers	Parents <i>and</i> children aged 0 – 5 years	Honeycomb	5 week course 23 rd Feb – 23 rd March
	10 -11.30	PEEP On Parenting	Parents <i>and</i> children aged 0 – 5 years	Honeycomb	10 week course 27 th April – 6 th July

To register your interest or book on any courses; call the Basingstoke Family Support Service on 01256 776189.

Addresses of Venues:	Honeycomb Children's Centre , Chiltern Way, Basingstoke, RG22 5BB
Oakridge Hall For All , Forsythia Close, Oakridge, Basingstoke, RG21 5RG	Westside Community Centre , Paddock Road, South Ham, Basingstoke, RG22 6QB
CAMHS , Bramblys Dr, Basingstoke RG21 8UN	Contact FSS for information about the course being delivered at the venues ' near you '.

	Date / Time	What?	For who?	Where?	When?
Professional support and development	1 st Thursday of every month 12(ish) (drop in- to be reviewed)	Professional peer supervision	All lead professionals are welcome to attend to discuss families and future plans	Honeycomb	monthly
	22 nd January (further dates to be added)	Evidenced Based Programmes (Parenting Courses) Taster sessions	Sessions for all professionals to understand the content of the EBP's.	Manorfield School (contact FSS to book) (Can be delivered at your venue – call FSS to discuss)	1 day sessions
	1 st Friday of every month 9.30-11.30 (drop in)	Safety Net Training	Drop in sessions for support with safety net and (refresher) training for safetynet. Essential	DMFH	Monthly

	11.30-1.30 (Safety net training)		training for professionals wanting to access Supporting Families funding.		
	12 th March 2018	Professional Development Groups	Support session for professional peers – with learning opportunities and peer supervision.	Honeycomb (book via hantsnet)	Quarterly
	Monday – Friday 8.30 - 4.30	Duty consultation line	For all professionals to call for advice and information	01256 776146	Daily