



**HAMPSHIRE
FIRE AND
RESCUE
AUTHORITY**

Purpose: Noted

Date: 26 September 2018

Title: SERVICE PLAN PROGRESS REPORT

Report of Chief Fire Officer

SUMMARY

1. This report provides Hampshire Fire and Rescue Authority (HFRA) with a comprehensive overview of the Service's performance against its strategic goals, the Safer and Stronger Priorities contained within the Service Plan 2015-2020.
2. Each of the three Safer and six Stronger Priorities focus on a specific goal which contributes to the HFRA missions of making life in Hampshire safer. Under each Safer or Stronger Priority there are several deliverables that will enable the specific goal of that Priority to be reached.

BACKGROUND

3. The Service Plan 2015-2020 is reviewed annually against the evolving needs of communities in Hampshire and changing risks. It is used as our overarching document that enables us to achieve our core purpose of making Hampshire an even safer place to live, work and travel.
4. By presenting our progress against the Service Plan on a bi-annual basis to the Fire and Rescue Authority, the Service ensures scrutiny of its progress towards the strategic goals and assurance on our ability to serve our communities with the Fire and Rescue Service that they deserve.
5. Appendix A provides the identified deliverables for each of the priorities within the Hampshire Fire and Rescue Service Plan 2015-2020 and progress against each deliverable. The Service Plan is made up of nine Priorities:
 - Building resilience
 - Creating safer communities
 - Responding to incidents
 - Assets & money
 - Communications & engagement
 - Knowledge
 - People & leadership
 - Technology
 - Working with partners

DELIVERABLES

6. These deliverables are focussed on implementing initiatives or changes that will improve our Service for the benefit of the public of Hampshire. As each deliverable, on an individual basis, is a significant change activity, it may take between 6 months to 1 year to fully implement.
7. The focus on performance of all medium-term activity across the Service is derived through the Performance and Assurance function in the new operating model. This will provide assurance to the public that we are managing our Service efficiently and effectively as well as making identifiable improvements to our organisation.

AMENDMENTS TO PRIORITY DELIVERABLES

8. The following deliverable for the Assets & Money priority has been removed:
“Agree and deliver forward plans for all our assets, ensuring value for money and effectiveness.”
9. The reason for its removal is that this deliverable previously fell within the remit of the Physical Assets team. As that team has now been separated into two distinct areas, Property Services working in the Enable area under the Chief of Staff and Technical Services working in the Operations area under the Director of Operations, the delivery of the plans is covered separately, and progress will therefore be monitored separately.
10. The following deliverable for Working with Partners has been amended to include Solent University:
“Deliver realistic live fire and other training through Prince Philip Barracks and Solent University at Warsash and maximise its use through arrangements with other blue light partners.”

SUPPORTING OUR SERVICE PLAN AND PRIORITIES

11. The Service Plan through the Fire and Rescue Authority sets strategic direction for organisational goals. Reporting on the progress against the Safe and Stronger Priorities allows progress to be scrutinised by a variety of stakeholders.

RESOURCE IMPLICATIONS

12. The management of the Service Plan is undertaken across the new functional areas of Risk and Strategy (where the focus on Service Planning occurs and benefits identified) and Performance and Assurance (where the focus is on the Performance of the Service against its Plan and identification of the benefits that has been realised as a result of the deliverables being achieved).

13. The costs associated with Service Planning and the performance of the Service Plan are borne within current resource plans.

ENVIRONMENTAL AND SUSTAINABILITY IMPACT ASSESSMENT

14. There are no environmental or sustainability impacts associated with this report.

LEGAL IMPLICATIONS

15. There are no legal implications of the contents of this report.

EQUALITY IMPACT ASSESSMENT

16. The contents in this report are considered compatible with the provisions of equality and human rights legislation.

OPTIONS

17. This report is for the HFRA to note progress and no options are presented.

RISK ANALYSIS

18. Scrutinising the progress of Service Plan deliverables is a key aspect of mitigating risks to public safety and communities in Hampshire. However, it is also necessary to identify and mitigate organisational risks.

CONCLUSION

19. In support of HFRA scrutiny this report presents the service mid-term progress report and therefore enables HFRA to note progress towards the Service Plan 2015-2020.

RECOMMENDATION

20. That the removal of the Assets and Money deliverable as set out in paragraph 8 be noted by Hampshire Fire and Rescue Authority.
21. That the amendment of the Working with Partners deliverable as set out in paragraph 10 be noted by Hampshire Fire and Rescue Authority.
22. That the progress made against the Service Plan 2015–2020 be noted by Hampshire Fire and Rescue Authority.

APPENDICES

23. Appendix A - Service Plan Mid Term Progress Report

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