



Hampshire
County Council

South East DCS Peer Challenge: Care Leavers

Four senior managers from other local authorities in the South East assessed HCC care leavers service as a 'critical friend'.



Areas considered:

- Is the core offer embedded?
- Is there consistency across the service (4 teams)?
- Explore the use of SERAF's and risk assessments.
- Does quality assurance provide a clear and accurate picture of the service?
- Do staff feel the culture is changing and, if so, how?

Strengths

- Staff recognised the significant investment in frontline staff, personal assistants and hybrid devices which are making a positive difference (“life changing”).
- Care Leavers reported that more PAs are making a difference (“PA’s are more available”, “my PA knows my story”).
- Flexible working is very positively viewed.

Strengths

- Quality Assurance framework is well embedded.
- Senior managers re-auditing audits.
- The Hampshire Approach is known and spoken about.
- “Managers and workers reflect”.

Strengths

- Effective, cohesive relationships within the service
- Service delivery – Safer Futures programme, Hampshire Futures
- Independent Futures – joined up thinking & process where criteria is not met.
- Accommodation strategy

Areas for Consideration

We are strategically exploring how to take the development of the service forward:

- Can we be more innovative in our approach?
- How can we further develop our responses to Unaccompanied Asylum Seekers?
- Can we further improve outcomes for care leavers resident outside of Hampshire?

- The Local Offer has been published as a hard copy.
- Outcomes Star Assessment tool for UASC - pilot.
- Senior Practitioner Personal Advisors.
- Development days – Managers, PA's & Care Leavers.
- Out of County Participation events.
- Specialist Personal Advisors – initiative.