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## HAMPSHIRE POLICE AND CRIME PANEL COMPLAINTS SUB-COMMITTEE

# Monday, 24th September, 2018 at 11.00 am Held at Hampshire County Council, Winchester

#### **Councillors:**

Chairman a Bob Purkiss

p Jan Warwick (Hampshire County Council) p Ken Muschamp (Rushmoor Borough Council) p Lisa Griffiths (Winchester County Council) a Frank Rust (Additional Local Authority Co-opted Member)

#### **BROADCASTING ANNOUNCEMENT**

The Chairman announced that the press and members of the public were permitted to film and broadcast the meeting. Those remaining at the meeting were consenting to being filmed and recorded, and to the possible use of those images and recordings for broadcasting purposes.

#### 1. WELCOME AND APOLOGIES FOR ABSENCE

Apologies were noted from Bob Purkiss (Chairman) and Cllr Frank Rust.

In the absence of the Chairman it was proposed that Cllr Warwick act as Chairman for the meeting which was seconded by Cllr Ken Muschamp and agreed by all those Members present.

#### 2. UPDATE TO GOVERNANCE DOCUMENTS

Members considered the draft amendments which had been proposed to the complaints governance documents previously adopted by the Hampshire Police and Crime Panel (PCP).

Members agreed the amendments as outlined within the report of the Democratic Support Officer to the Panel.

#### **RESOLVED**:

That the Sub-Committee agree the updated Protocol for the Informal Resolution Procedure Regarding Complaints made Against the PCC and the updated Guidance Note on the management of unreasonable complainant behaviour and report these updates to the full Panel at their next meeting on 5 October 2018.

#### 3. OUTCOMES AND NEXT STEPS

It was agreed that the updated Governance Protocols would be published on the Panels website following report being made to the Panel meeting on 5 October 2018.