

Serving Hampshire Q1 and Q2 Performance Report 2021/22

**Policy and Resources Select Committee
January 2022**



The *Serving Hampshire* Strategic Plan 2021-25

- A new Strategic Plan was adopted by Hampshire County Council in Summer 2021, setting out the main priorities and outcomes to be achieved for Hampshire.
- This report is the first to consider performance against the new Plan.

Strategic Objectives



Hampshire maintains strong and resilient economic growth and prosperity



People in Hampshire live safe, healthy and independent lives



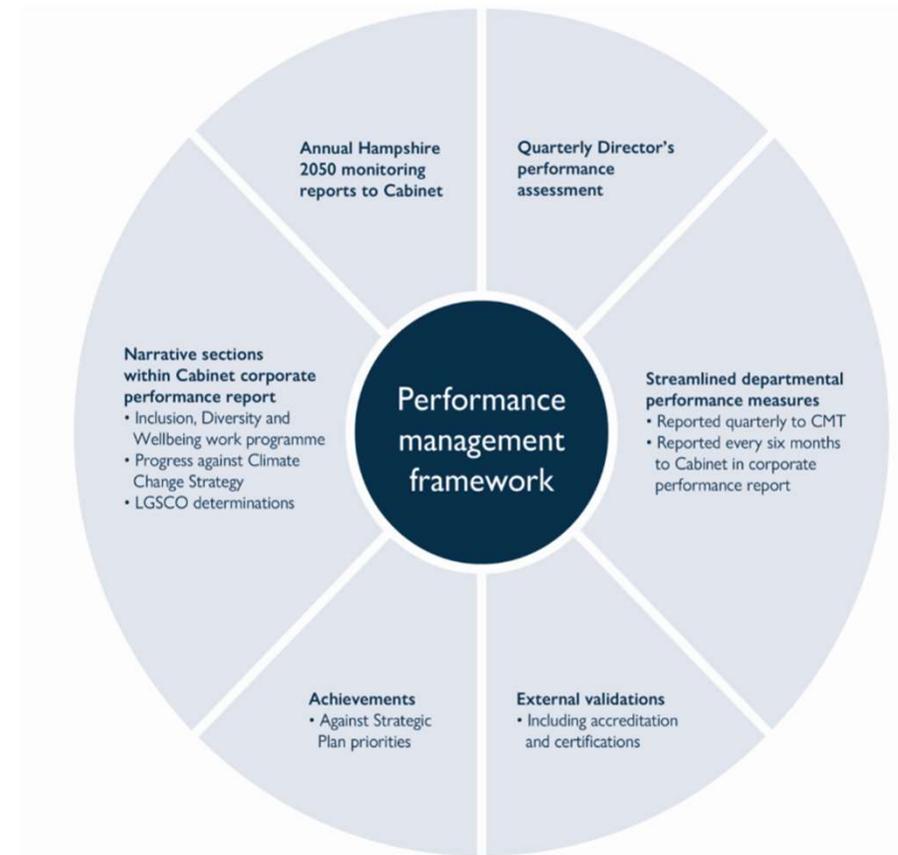
People in Hampshire enjoy a rich and diverse environment



People in Hampshire enjoy being part of strong, inclusive, resilient communities

Performance reporting arrangements

- Report against the ***Serving Hampshire Strategic Plan***.
- Set of **core performance metrics** and risk rating.
- **Directors' reports** – key achievements and risks.
- Increased focus on **external sources of validation**.
- Safeguarding and major programmes reported separately.



Overall performance

Overall performance measured against *Serving Hampshire* has been assessed as **good**.

The County Council performed well in the delivery of core public services during the first half of 2021/22 against its *Serving Hampshire* Strategic Plan, with nearly three quarters of performance measures showing improved or maintained performance.

Despite the continuing impact of COVID-19, budget constraints and other on-going externally driven challenges, no areas of performance were identified as high risk and Directors provided assurance against this positive picture for the first two quarters of 2021/22. This reflects ongoing work by departments in the recovery from the pandemic and the exemplary ongoing commitment of staff.

Performance Highlights



Maintaining strong and resilient economic growth and prosperity by:

- returning services to full capacity as COVID-19 pandemic restrictions are lifted.
- enabling businesses to access unspent Apprenticeship Levy funding to take on and develop apprentices.
- introducing hybrid working and a phased return of office-based County Council staff.



Sustaining a rich and diverse environment by:

- reusing road materials dug up during maintenance operations to reduce CO2 emissions by 67,500kg
- working with partners to develop a sustainable long-term improvement plan for Chichester and Langstone Harbours
- funding businesses to develop cycle facilities for commuters



Supporting people to live safe, healthy and independent lives by:

- providing 2,135 additional school places.
- doubling the number of eBooks issued by libraries.
- addressing recruitment challenges by positively promoting careers in the care sector.
- awarding grants of over £2 million to summer schemes that provide food and activities to children who are eligible for free school meals.



Developing strong, inclusive, resilient communities by

- launching a new support network for foster carers/children.
- supporting the Afghan refugee resettlement programme.
- approving funds to support clinically vulnerable residents to safely re-engage with their local communities post COVID.
- ensuring residents and stakeholders had the opportunity to have their say on how the Council addresses its budget shortfall.